

SECTION **EXT**
EXTERIOR

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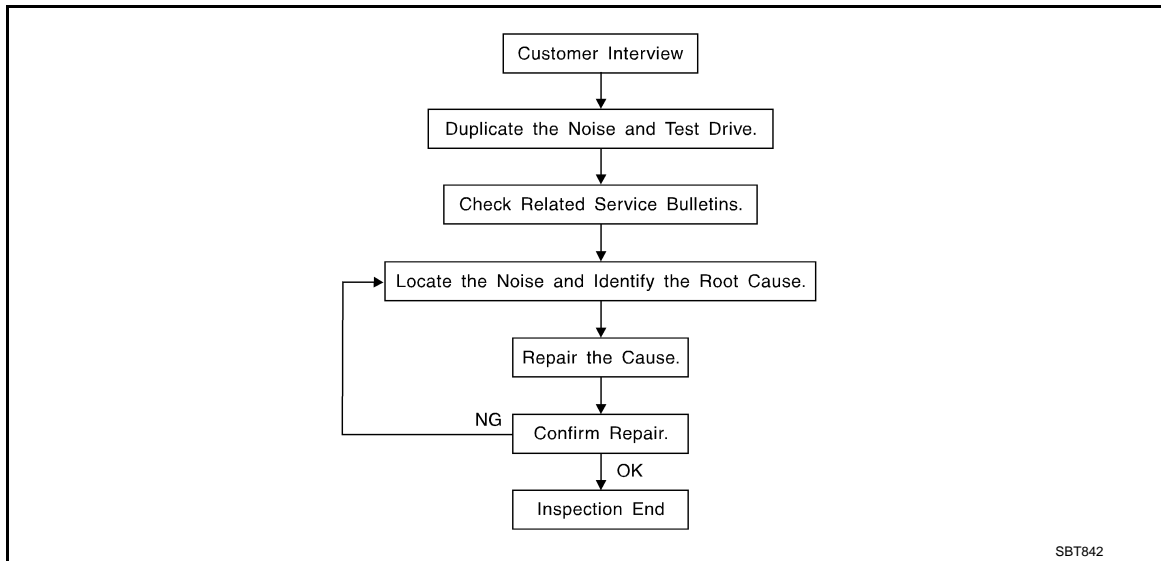
SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

SYMPTOM DIAGNOSIS

SQUEAK AND RATTLE TROUBLE DIAGNOSES

Work Flow



CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any of customer's comments; refer to [EXT-7, "Diagnostic Worksheet"](#). This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, perform a diagnosis and repair the noise that the customer is concerned about. This can be accomplished by performing a cruise test on the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak – (Like tennis shoes on a clean floor)
Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping
- Creak – (Like walking on an old wooden floor)
Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle – (Like shaking a baby rattle)
Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock – (Like a knock on a door)
Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick – (Like a clock second hand)
Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump – (Heavy, muffled knock noise)
Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz – (Like a bumblebee)
Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending up on the person. A noise that a technician may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

DUPLICATE THE NOISE AND TEST DRIVE

SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when the repair is reconfirmed.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
 - 2) Tap or push/pull around the area where the noise appears to be coming from.
 - 3) Rev the engine.
 - 4) Use a floor jack to recreate vehicle "twist".
 - 5) At idle, apply engine load (electrical load, half-clutch on M/T models, drive position on A/T models).
 - 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.
- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
 - If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis ear: J-39570, Engine ear and mechanics stethoscope).
2. Narrow down the noise to a more specific area and identify the cause of the noise by:
 - Removing the components in the area that is are suspected to be the cause of the noise.
Do not use too much force when removing clips and fasteners, otherwise clips and fastener can be broken or lost during the repair, resulting in the creation of new noise.
 - Tapping or pushing/pulling the component that is are suspected to be the cause of the noise.
Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
 - Feeling for a vibration by hand by touching the component(s) that is are suspected to be the cause of the noise.
 - Placing a piece of paper between components that are suspected to be the cause of the noise.
 - Looking for loose components and contact marks.
Refer to [EXT-5. "Inspection Procedure"](#).

REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
 - Separate components by repositioning or loosening and retightening the component, if possible.
 - Insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A Nissan Squeak and Rattle Kit (J-50397) is available through the authorized Nissan Parts Department.

CAUTION:

Never use excessive force as many components are constructed of plastic and may be damaged.

NOTE:

Always check with the Parts Department for the latest parts information.

The following materials are contained in the Nissan Squeak and Rattle Kit (J-50397) are listed on the inside cover of the kit; and can each be ordered separately as needed.

URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

- 76268-9E005: 100 × 135 mm (3.937 × 5.315 in)
- 76884-71L01: 60 × 85 mm (2.362 × 3.346 in)
- 76884-71L02: 15 × 25 mm (0.591 × 0.984 in)

INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

- 73982-9E000: 45 mm (1.772 in) thick, 50 × 50 mm (1.969 × 1.969 in)
- 73982-50Y00: 10 mm (0.394 in) thick, 50 × 50 mm (1.969 × 1.969 in)

INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30 × 50 mm (1.181 × 1.969in)

FELT CLOTHTAPE

SQUEAK AND RATTLE TROUBLE DIAGNOSES

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Used to insulate where movement does not occur. Ideal for instrument panel applications.

- 68370-4B000: 15 × 25 mm (0.591 × 0.984 in) pad
- 68239-13E00: 5 mm (0.197 in) wide tape roll

The following materials, not found in the kit, can also be used to repair squeaks and rattles.

UHMW (TEFLON) TAPE

Insulates where slight movement is present. Ideal for instrument panel applications.

SILICONE GREASE

Used in place of UHMW tape that is visible or does not fit. Will only last a few months.

SILICONE SPRAY

Used when grease cannot be applied.

DUCT TAPE

Used to eliminate movement.

CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

Inspection Procedure

INFOID:000000010989225

Refer to Table of Contents for specific component removal and installation information.

INSTRUMENT PANEL

Most incidents are caused by contact and movement between:

1. The cluster lid A and instrument panel
2. Acrylic lens and combination meter housing
3. Instrument panel to front pillar garnish
4. Instrument panel to windshield
5. Instrument panel mounting pins
6. Wiring harnesses behind the combination meter
7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicon spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

CAUTION:

Never use silicone spray to isolate a squeak or rattle. If the area is saturated with silicone, the recheck of repair becomes impossible.

CENTER CONSOLE

Components to pay attention to include:

1. Shifter assembly cover to finisher
2. A/C control unit and cluster lid C
3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

DOORS

Pay attention to the following:

1. Finisher and inner panel making a slapping noise
2. Inside handle escutcheon to door finisher
3. Wiring harnesses tapping
4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. The areas can usually be insulated with felt cloth tape or insulator foam blocks from the Nissan Squeak and Rattle Kit (J-50397) to repair the noise.

TRUNK

Trunk noises are often caused by a loose jack or loose items put into the trunk by the customer.

In addition look for the following:

1. Trunk lid dumpers out of adjustment

SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

2. Trunk lid striker out of adjustment
3. The trunk lid torsion bars knocking together
4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
2. Sunvisor shaft shaking in the holder
3. Front or rear windshield touching headlining and squeaking

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

SEATS

When isolating seat noise it's important to note the position the seats in and the load placed on the seat when the noise occurs. These conditions should be duplicated when verifying and isolating the cause of the noise.

Cause of seat noise include:

1. Headrest rods and holder
2. A squeak between the seat pad cushion and frame
3. The rear seatback lock and bracket

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

Causes of transmitted underhood noise include:

1. Any component mounted to the engine wall
2. Components that pass through the engine wall
3. Engine wall mounts and connectors
4. Loose radiator mounting pins
5. Hood bumpers out of adjustment
6. Hood striker out of adjustment

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine RPM or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

SQUEAK AND RATTLE TROUBLE DIAGNOSES

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Diagnostic Worksheet

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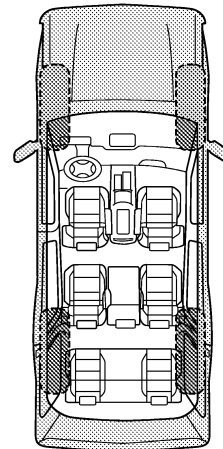
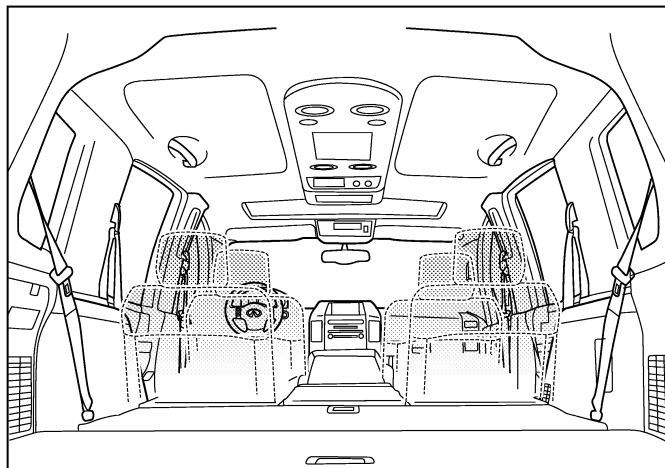
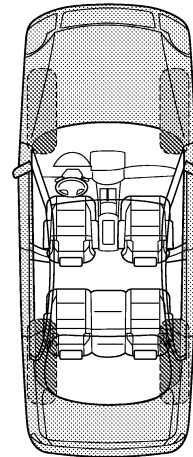
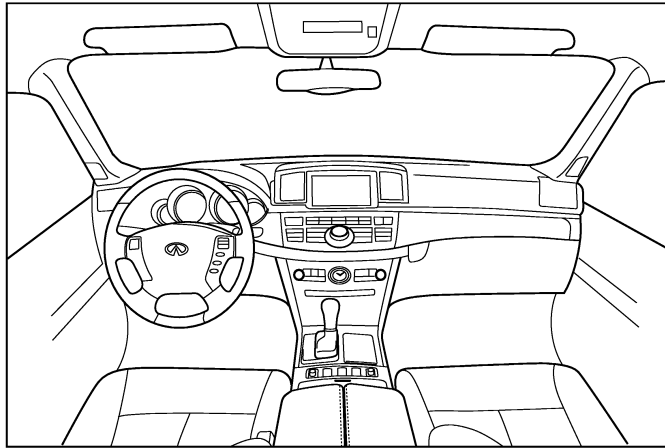
SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

Dear Infiniti Customer:

We are concerned about your satisfaction with your Infiniti vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your Infiniti right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service consultant or technician to ensure we confirm the noise you are hearing.

I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

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SQUEAK AND RATTLE TROUBLE DIAGNOSES

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SQUEAK & RATTLE DIAGNOSTIC WORKSHEET - page 2

Briefly describe the location where the noise occurs:

II. WHEN DOES IT OCCUR? (please check the boxes that apply)

- | | |
|---|--|
| <input type="checkbox"/> anytime | <input type="checkbox"/> after sitting out in the rain |
| <input type="checkbox"/> 1st time in the morning | <input type="checkbox"/> when it is raining or wet |
| <input type="checkbox"/> only when it is cold outside | <input type="checkbox"/> dry or dusty conditions |
| <input type="checkbox"/> only when it is hot outside | <input type="checkbox"/> other: |

III. WHEN DRIVING:

- through driveways
- over rough roads
- over speed bumps
- only about ____ mph
- on acceleration
- coming to a stop
- on turns: left, right or either (circle)
- with passengers or cargo
- other: _____
- after driving ____ miles or ____ minutes

IV. WHAT TYPE OF NOISE

- squeak (like tennis shoes on a clean floor)
- creak (like walking on an old wooden floor)
- rattle (like shaking a baby rattle)
- knock (like a knock at the door)
- tick (like a clock second hand)
- thump (heavy, muffled knock noise)
- buzz (like a bumble bee)

TO BE COMPLETED BY DEALERSHIP PERSONNEL

Test Drive Notes:

	YES	NO	Initials of person performing
Vehicle test driven with customer	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Noise verified on test drive	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Noise source located and repaired	<input type="checkbox"/>	<input type="checkbox"/>	_____
- Follow up test drive performed to confirm repair	<input type="checkbox"/>	<input type="checkbox"/>	_____

VIN: _____ Customer Name: _____
W.O.# _____ Date: _____

This form must be attached to Work Order

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PRECAUTIONS

< PRECAUTION >

PRECAUTION

PRECAUTIONS

Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

INFOID:000000010989227

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the "SRS AIR BAG" and "SEAT BELT" of this Service Manual.

WARNING:

Always observe the following items for preventing accidental activation.

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision that would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see "SRS AIR BAG".
- Never use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

WARNING:

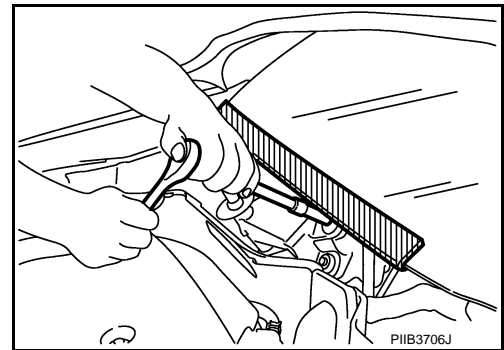
Always observe the following items for preventing accidental activation.

- When working near the Air Bag Diagnosis Sensor Unit or other Air Bag System sensors with the ignition ON or engine running, never use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

Precaution for Procedure without Cowl Top Cover

INFOID:000000010989229

When performing the procedure after removing cowl top cover, cover the lower end of windshield with urethane, etc to prevent damage to windshield.



Precautions For Xenon Headlamp Service

INFOID:000000011429391

WARNING:

Comply with the following warnings to prevent any serious accident.

- Disconnect the battery cable (negative terminal) or the power supply fuse before installing, removing, or touching the xenon headlamp (bulb included). The xenon headlamp contains high-voltage generated parts.
- Never work with wet hands.
- Check the xenon headlamp ON-OFF status after assembling it to the vehicle. Never turn the xenon headlamp ON in other conditions. Connect the power supply to the vehicle-side connector.

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PRECAUTIONS

< PRECAUTION >

(Turning it ON outside the lamp case may cause fire or visual impairments.)

- Never touch the bulb glass immediately after turning it OFF. It is extremely hot.

CAUTION:

Comply with the following cautions to prevent any error and malfunction.

- Install the xenon bulb securely. (Insufficient bulb socket installation may melt the bulb, the connector, the housing, etc. by high-voltage leakage or corona discharge.)
- Never perform HID circuit inspection with a tester.
- Never touch the xenon bulb glass with hands. Never put oil and grease on it.
- Dispose of the used xenon bulb after packing it in thick vinyl without breaking it.
- Never wipe out dirt and contamination with organic solvent (thinner, gasoline, etc.).

Precautions for Removing Battery Terminal

INFOID:000000011429392

- When removing the 12V battery terminal, turn OFF the ignition switch and wait at least 30 seconds.

NOTE:

ECU may be active for several tens of seconds after the ignition switch is turned OFF. If the battery terminal is removed before ECU stops, then a DTC detection error or ECU data corruption may occur.

- For vehicles with the 2-batteries, be sure to connect the main battery and the sub battery before turning ON the ignition switch.

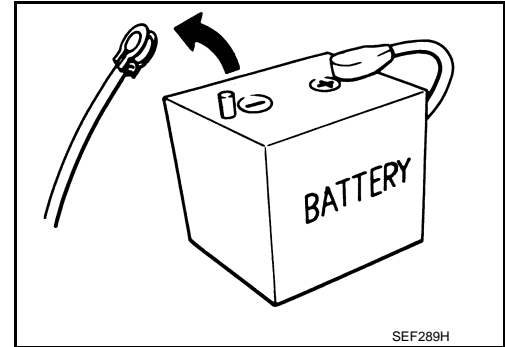
NOTE:

If the ignition switch is turned ON with any one of the terminals of main battery and sub battery disconnected, then DTC may be detected.

- After installing the 12V battery, always check "Self Diagnosis Result" of all ECUs and erase DTC.

NOTE:

The removal of 12V battery may cause a DTC detection error.



Precaution for Work

INFOID:000000010989230

- After removing and installing the opening/closing parts, be sure to carry out fitting adjustments to check their operation.
- Check the lubrication level, damage, and wear of each part. If necessary, grease or replace it.

PREPARATION

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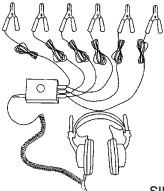
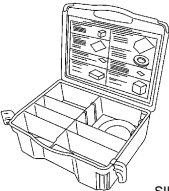
PREPARATION

PREPARATION

Special Service Tools

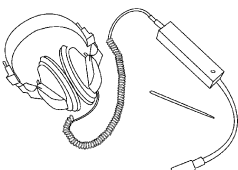
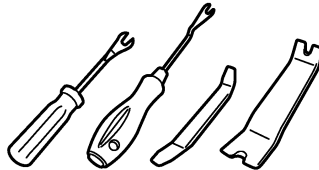
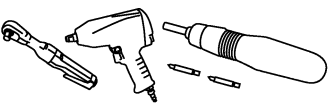
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The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

Tool number (Kent-Moore No.) Tool name	Description
<p>(J-39570) Chassis ear</p>  <p>SIIA0993E</p>	<p>Locates the noise</p>
<p>(J-50397) NISSAN Squeak and Rattle Kit</p>  <p>SIIA0994E</p>	<p>Repaires the cause of noise</p>

Commercial Service Tools

INFOID:0000000010989232

Tool name	Description
<p>Engine ear</p>  <p>SIIA0995E</p>	<p>Locates the noise</p>
<p>Remover tool</p>  <p>JMKIA3050ZZ</p>	<p>Removes clips, pawls and metal clips</p>
<p>Power tool</p>  <p>PIIB1407E</p>	<p>Loosening bolts, nuts and screws</p>

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FRONT BUMPER

< REMOVAL AND INSTALLATION >

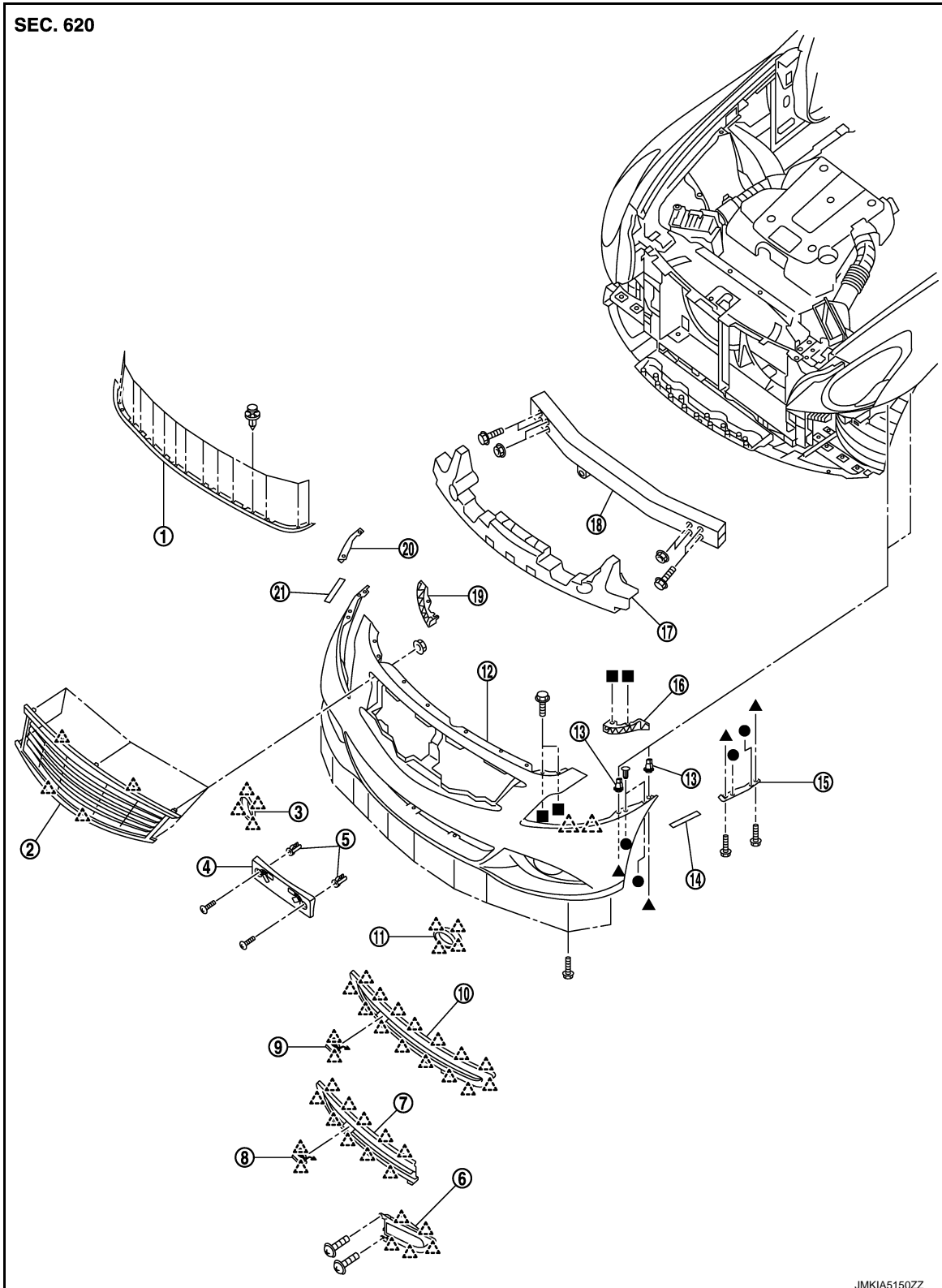
REMOVAL AND INSTALLATION

FRONT BUMPER

Exploded View

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FRONT BUMPER

< REMOVAL AND INSTALLATION >

- | | | | |
|---------------------------------|----------------------------|----------------------------|---|
| 1. Hood seal assembly | 2. Front grille | 3. Bumper finisher RH | A |
| 4. License plate bracket | 5. Screw grommet | 6. ICC cover | |
| 7. Bumper grille (with ICC) | 8. Bumper finisher | 9. Bumper finisher | |
| 10. Bumper grille (without ICC) | 11. Bumper finisher LH | 12. Bumper fascia assembly | B |
| 13. Grommet | 14. Bumper spacer LH | 15. Bumper side bracket LH | |
| 16. Bumper side stiffener LH | 17. Energy absorber | 18. Bumper reinforcement | |
| 19. Bumper side stiffener RH | 20. Bumper side bracket RH | 21. Bumper spacer RH | C |

 : Pawl

●, ▲, ■ : Indicates that the part is connected at points with same symbol in actual vehicle.

SPORTS

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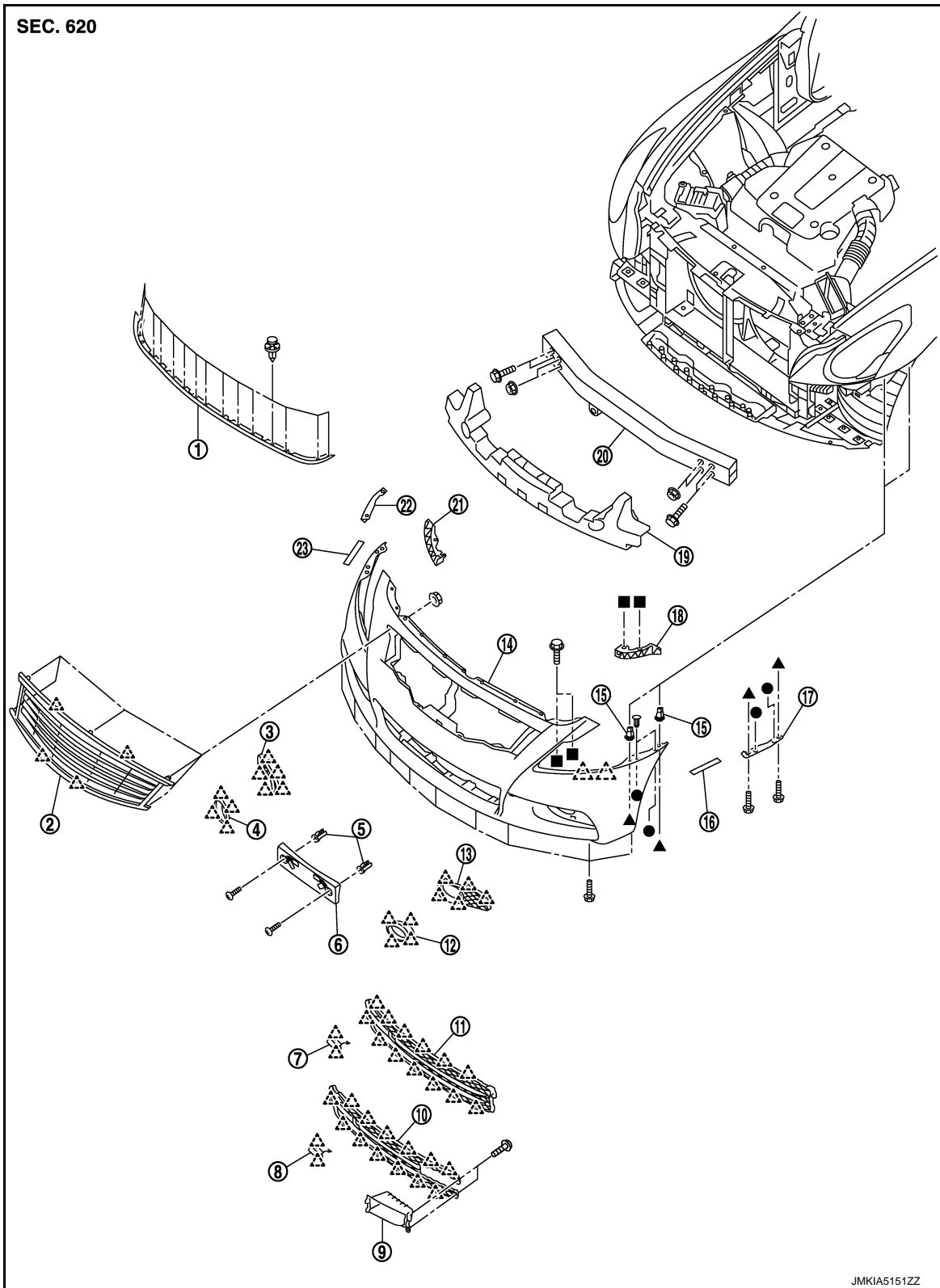
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FRONT BUMPER

< REMOVAL AND INSTALLATION >



- | | | |
|------------------------------|---------------------------------|------------------------------|
| 1. Hood seal assembly | 2. Front grille | 3. Bumper grille RH |
| 4. Bumper finisher RH | 5. Screw grommet | 6. License plate bracket |
| 7. Bumper finisher | 8. Bumper finisher | 9. ICC cover |
| 10. Bumper grille (with ICC) | 11. Bumper grille (without ICC) | 12. Bumper finisher LH |
| 13. Bumper grille LH | 14. Bumper fascia assembly | 15. Grommet |
| 16. Bumper spacer LH | 17. Bumper side bracket LH | 18. Bumper side stiffener LH |

FRONT BUMPER

< REMOVAL AND INSTALLATION >

- | | | |
|----------------------------|--------------------------|------------------------------|
| 19. Energy absorber | 20. Bumper reinforcement | 21. Bumper side stiffener RH |
| 22. Bumper side bracket RH | 23. Bumper spacer RH | |

△ : Pawl

●, ▲, ■ : Indicates that the part is connected at points with same symbol in actual vehicle.

Removal and Installation

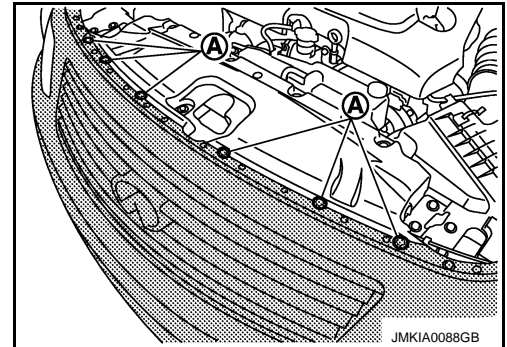
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REMOVAL

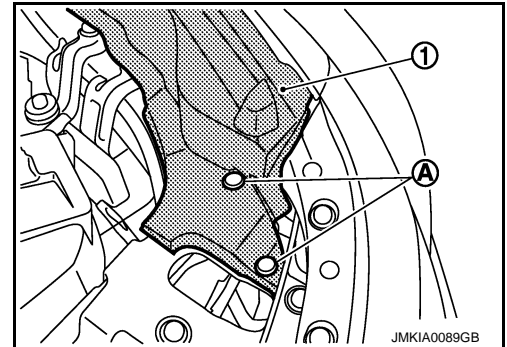
CAUTION:

Bumper fascia is made of resin. Never apply strong force to it, and be careful to prevent contact with oil.

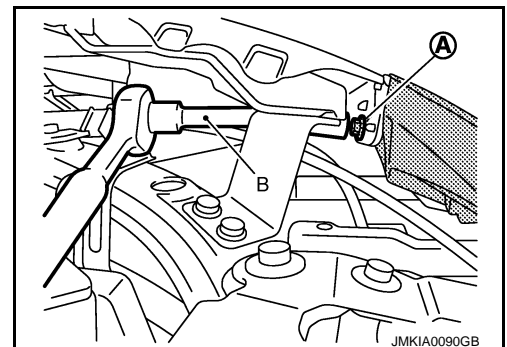
1. Fully open hood assembly.
2. Remove clips (A) of front bumper fascia upper side.



3. Remove radiator core support ornament. Refer to [DLK-235, "Removal and Installation"](#).
4. Remove clips (A) of hood seal assembly (side) (LH/RH), and then remove hood seal assembly (1) located front portion. Refer to [DLK-238, "Removal and Installation"](#).



5. Remove bolts (A) of fixing bumper fascia and front fender (LH/RH), using a tool (B).

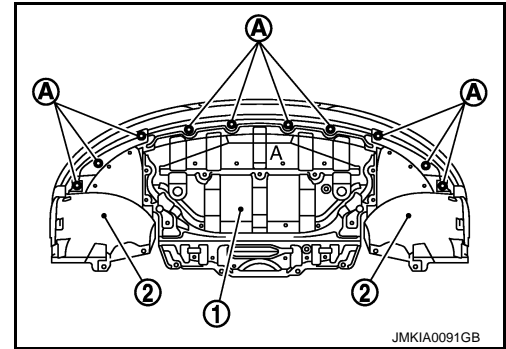


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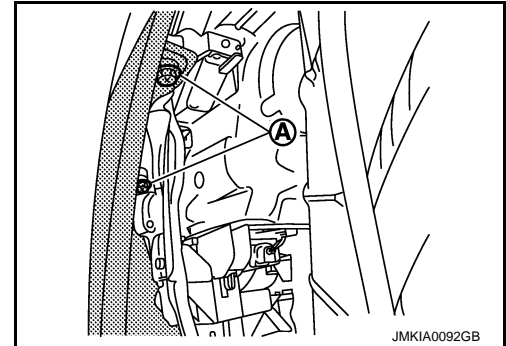
FRONT BUMPER

< REMOVAL AND INSTALLATION >

6. Remove bolts (A) of fixing engine lower cover (1) and front fender protector (2)



7. Remove fender protector (front) mounting bolts and clips, and then remove screws (A) of fixing bumper fascia left and right side.



8. Pull bumper fascia assembly side toward the vehicle side, and then disengage bumper fascia assembly from bumper side brackets (LH/RH).
9. Disconnect front fog lamp harness connectors.
10. Remove bumper fascia assembly.

CAUTION:

When removing bumper fascia, 2 workers are required so as to prevent it from dropping.

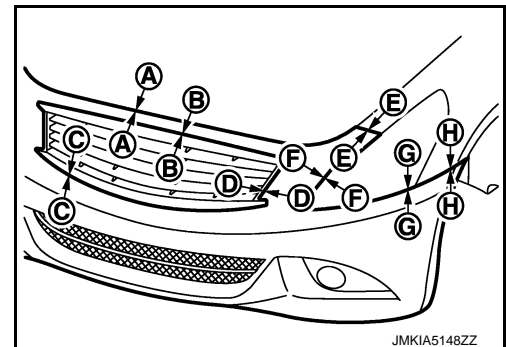
11. Remove the following parts after removing bumper fascia.
- Front grille Refer to [EXT-22. "Removal and Installation"](#).
 - Hood seal assembly
 - License plate bracket
 - Front bumper side bracket (LH/RH)
 - Front bumper side stiffener (LH/RH)
 - Bumper grille (LH/RH)
 - Bumper finisher (LH/RH)
 - Fog lamp (LH/RH) Refer to [EXL-158. "Removal and Installation"](#).
12. Remove bumper energy absorber.
13. Remove bumper reinforcement mounting nuts and bolts, and then remove bumper reinforcement with power tool.

INSTALLATION

Install in the reverse order of removal.

NOTE:

After installing, perform fitting adjustment.



FRONT BUMPER

< REMOVAL AND INSTALLATION >

Portion		Clearance
Front bumper – Hood	A – A	2.6 – 5.6 mm (0.102 – 0.220 in)
Front bumper – Front grille	B – B	0.1 – 2.7 mm (0.004 – 0.106 in)
	C – C	0.1 – 2.7 mm (0.004 – 0.106 in)
	D – D	0.2 – 2.8 mm (0.008 – 0.110 in)
Front bumper – Front fender	E – E	0.0 – 0.5 mm (0.000 – 0.020 in)
Front bumper – Front combination lamp	F – F	0.2 – 2.9 mm (0.008 – 0.114 in)
	G – G	0.3 – 3.2 mm (0.012 – 0.126 in)
Front bumper – Front fender	H – H	0.0 – 0.7 mm (0.000 – 0.028 in)

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REAR BUMPER

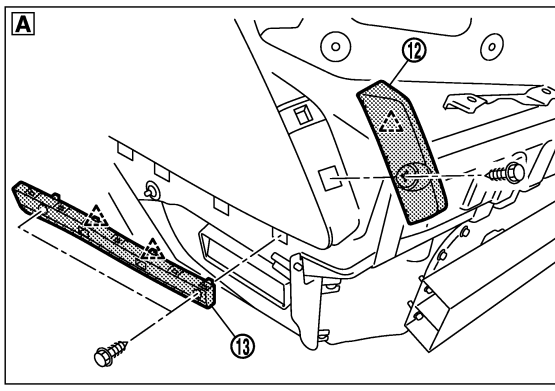
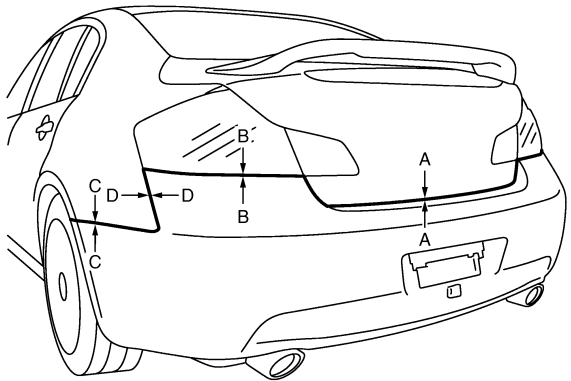
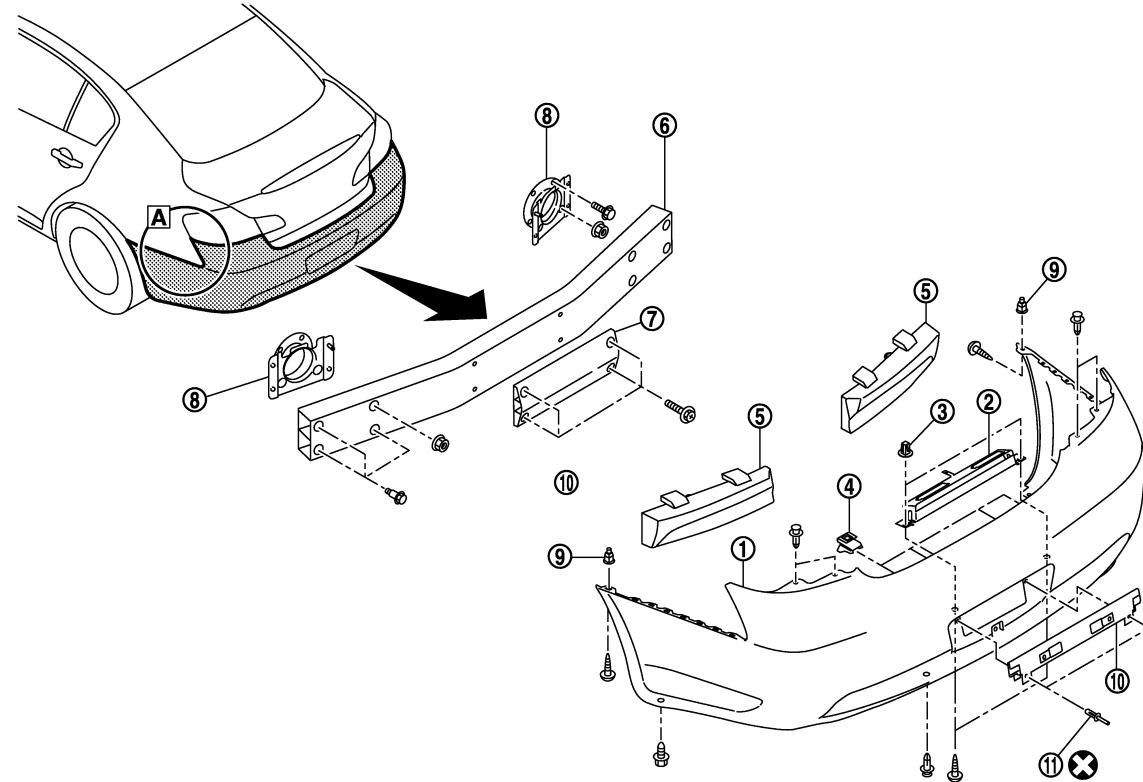
< REMOVAL AND INSTALLATION >

REAR BUMPER

Exploded View

INFOID:000000010989235

SEC. 850





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- | | | |
|--------------------------------|------------------------------|---------------------------|
| 1. Bumper fascia assembly | 2. Rear license lamp bracket | 3. Grommet |
| 4. Bumper clip | 5. Bumper energy absorber | 6. Bumper reinforcement |
| 7. Bumper over rider | 8. Bumper stay | 9. Bumper grommet |
| 10. Rear license plate bracket | 11. Rivet | 12. Bumper side bracket B |
| 13. Bumper side bracket A | | |

REAR BUMPER

< REMOVAL AND INSTALLATION >

 : Pawl

 : Always replace after every disassembly.

Removal and Installation

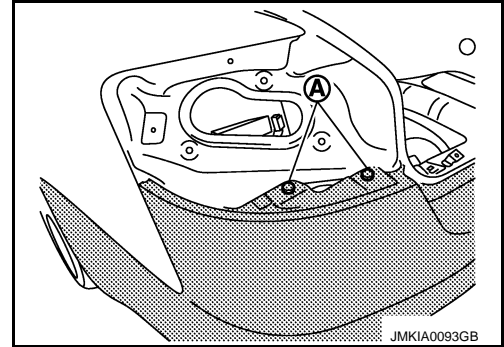
INFOID:000000010989236

REMOVAL

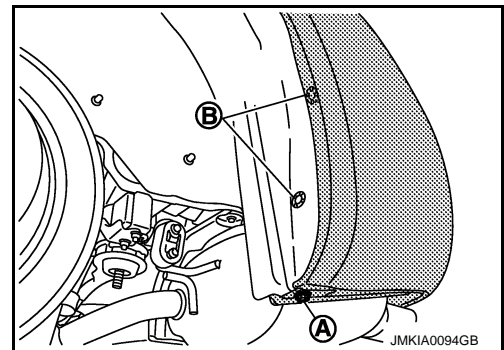
CAUTION:

Bumper fascia is made of resin. Never apply strong force to it, and be careful to prevent contact with oil.

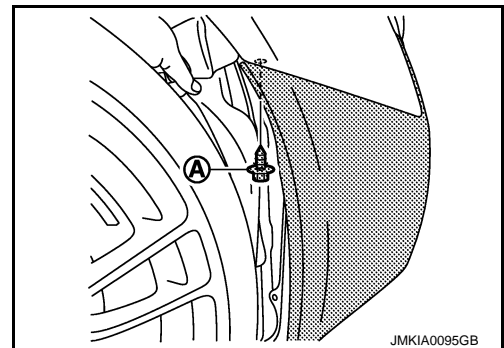
1. Fully open trunk lid assembly.
2. Remove rear combination lamp (LH/RH). Refer to [EXL-164, "Removal and Installation"](#).
3. Remove clips (A) located under rear combination lamp (LH/RH).



4. Remove screw (A) of bumper fascia underside.
5. Remove clips (B) of rear wheel house protector rear end (LH/RH).



6. Remove screws (A) of bumper fascia front end upper (LH/RH).



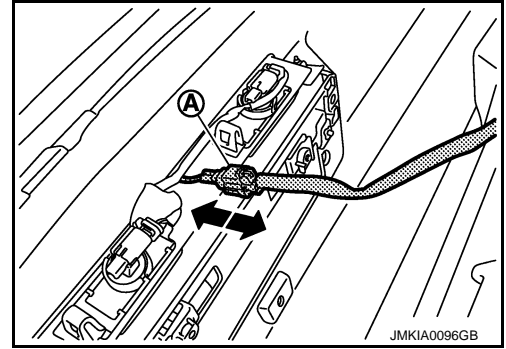
7. Remove clips of bumper fascia underside, and then pull out bumper fascia toward rear of vehicle.

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REAR BUMPER

< REMOVAL AND INSTALLATION >

8. Disconnect license plate lamp connector (A).



9. Remove bumper fascia assembly.

CAUTION:

When removing bumper fascia, 2 workers are required so as to prevent it from dropping.

10. Remove the following parts after removing bumper fascia.
- License lamp. Refer to [EXL-169, "Removal and Installation"](#).
 - License lamp bracket.
 - License plate bracket.
 - Bumper clip.
11. Remove bumper energy absorber.
12. Remove license lamp harness clamps of bumper reinforcement.
13. Remove bumper reinforcement mounting nuts and bolts, and then remove bumper reinforcement with power tool.

INSTALLATION

Install in the reverse order of removal.

NOTE:

After installing, perform fitting adjustment.

Portion		Clearance
Rear bumper – Trunk lid	A – A	4.0 – 8.0 mm (0.157 – 0.315 in)
Rear bumper – Rear combination lamp	B – B	0.0 – 3.0 mm (0.000 – 0.118 in)
Rear bumper – Rear fender	C – C	0.0 – 0.8 mm (0.000 – 0.031 in)
Rear bumper – Rear fender	D – D	0.0 – 0.8 mm (0.000 – 0.031 in)

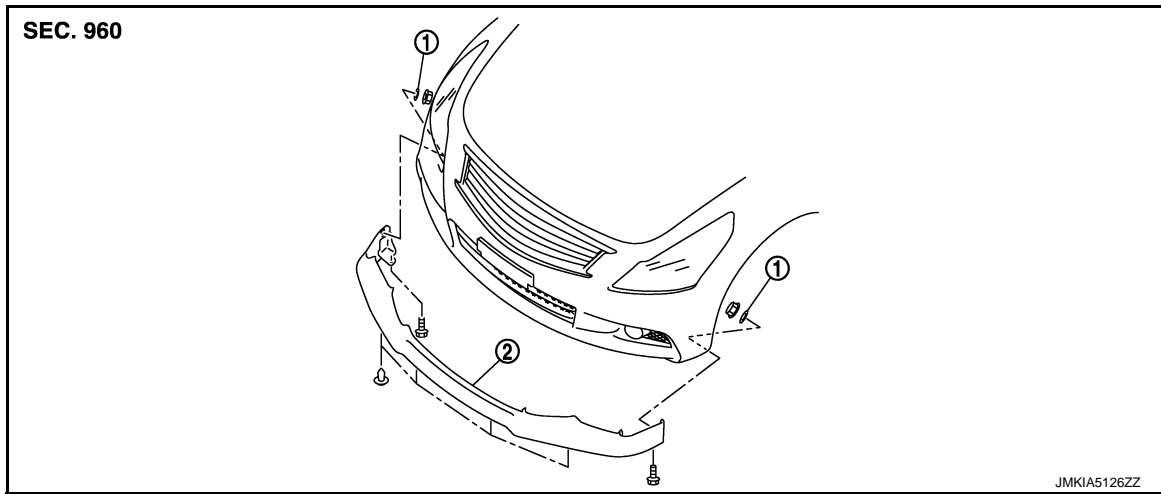
FRONT SPOILER

< REMOVAL AND INSTALLATION >

FRONT SPOILER

Exploded View

INFOID:000000010989237



1. Rubber washer
2. Front spoiler

Removal and Installation

INFOID:000000010989238

REMOVAL

1. Lift up the vehicle.
2. Remove front fender protector (front). Refer to [EXT-27, "FENDER PROTECTOR : Removal and Installation"](#).
3. Remove front spoiler mounting nuts (LH/RH).
4. Remove front spoiler mounting bolts and clips from under side, and then remove front spoiler.

INSTALLATION

Install in the reverse order of removal.

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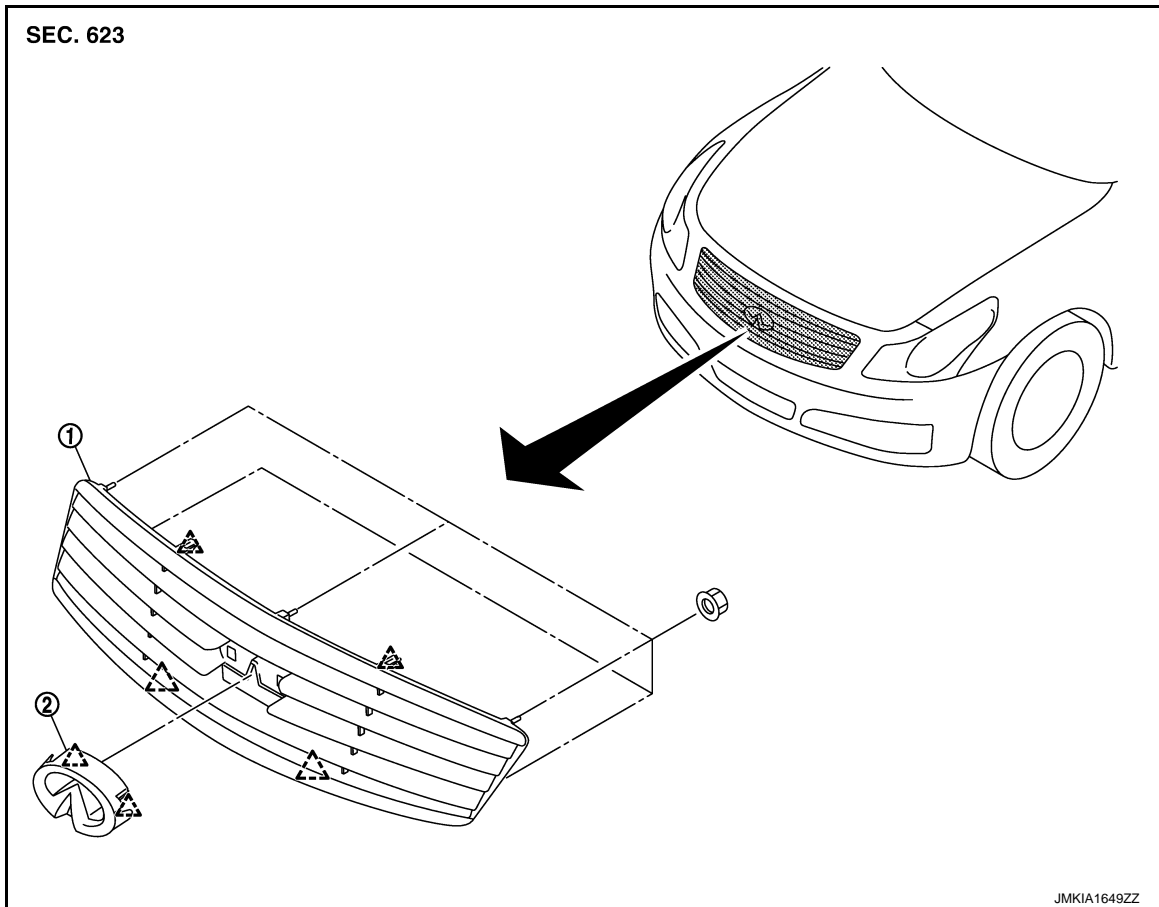
FRONT GRILLE

< REMOVAL AND INSTALLATION >

FRONT GRILLE

Exploded View

INFOID:0000000109892.39



1. Front grille

2. Front emblem

△ : Pawl

Removal and Installation

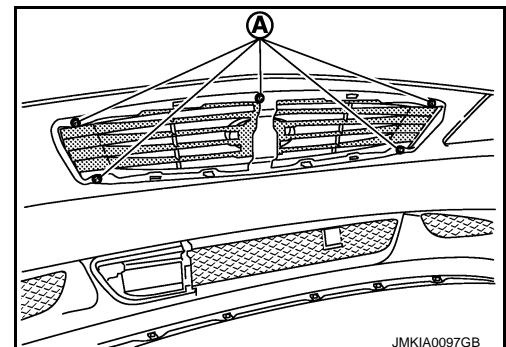
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REMOVAL

CAUTION:

Apply protection tape around outer circumference of front grille (bumper fascia side).


1. Fully open hood assembly.
2. Remove reservoir tank. Refer to [CO-15. "Exploded View"](#).
3. Remove radiator core support ornament. Refer to [DLK-235. "Removal and Installation"](#).
4. Remove front grille mounting nuts (A).

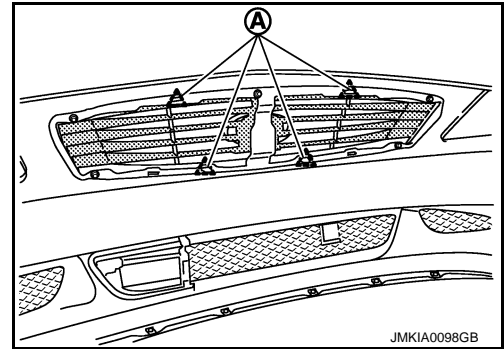


FRONT GRILLE

< REMOVAL AND INSTALLATION >

5. Disengage pawls (A) of fixing front grille.

 : Pawl



6. Pull front grille out toward vehicle front.
7. Remove the following parts after removing front grille.
Front emblem

INSTALLATION

Install in the reverse order of removal.

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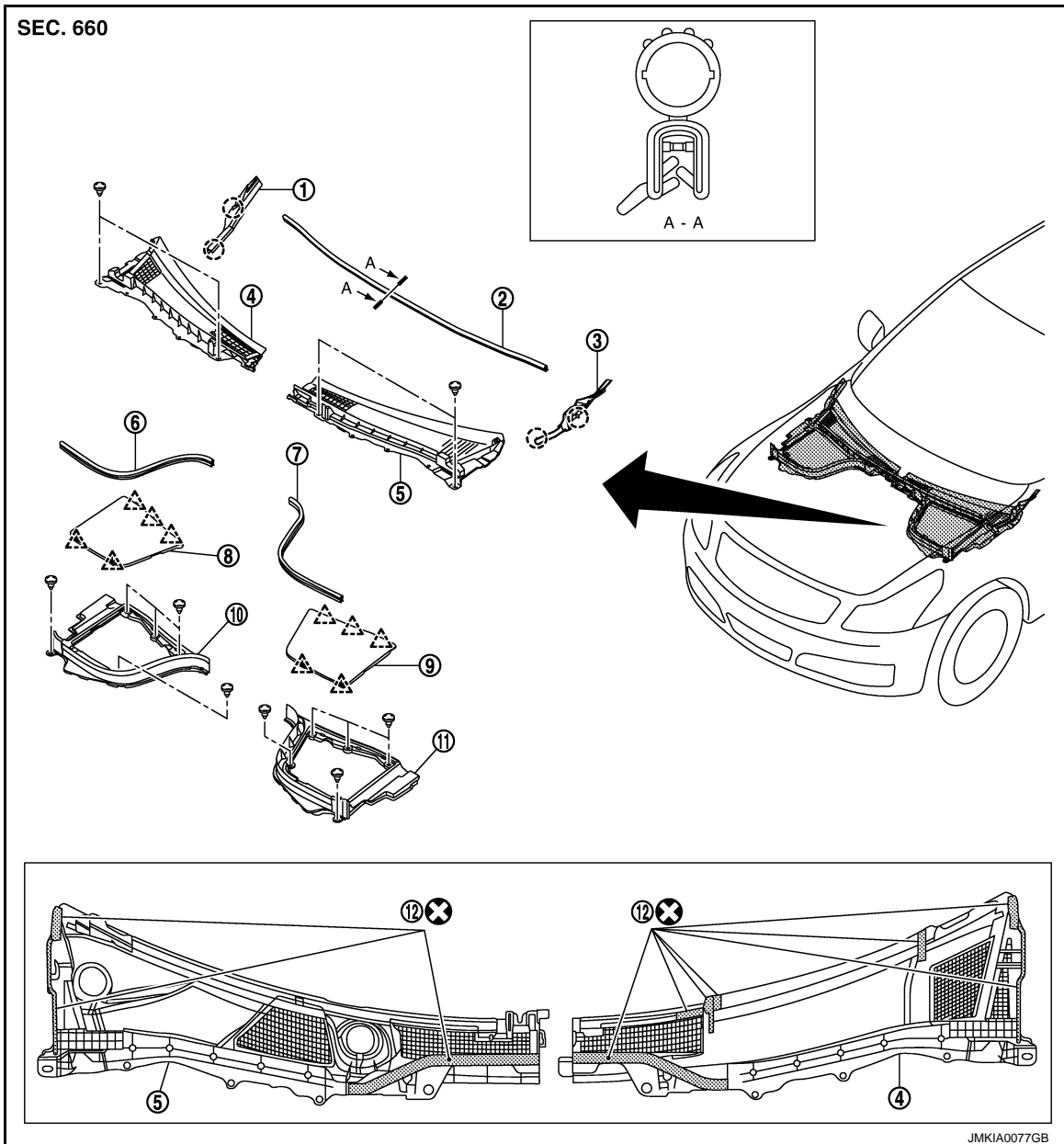
COWL TOP

< REMOVAL AND INSTALLATION >

COWL TOP

Exploded View

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|-----------------------------|--------------------------|--------------------------------|
| 1. Front fender cover (RH) | 2. Cowl top seal | 3. Front fender cover (LH) |
| 4. Cowl top cover (RH) | 5. Cowl top cover (LH) | 6. Cowl top cover seal (RH) |
| 7. Cowl top cover seal (LH) | 8. Battery cover | 9. Brake master cylinder cover |
| 10. Hoodledge cover (RH) | 11. Hoodledge cover (LH) | 12. EPT sealer |

○ : Clip

△ : Pawl

⊗ : Always replace after every disassembly.

Removal and Installation

INFOID:0000000110989242

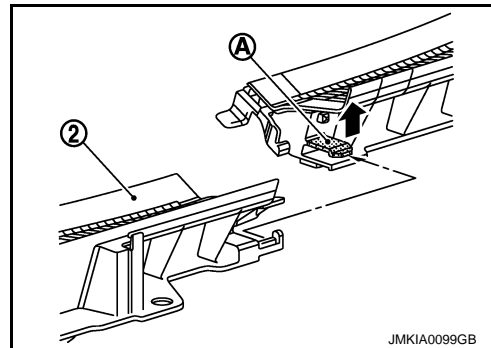
REMOVAL

1. Fully open hood assembly.

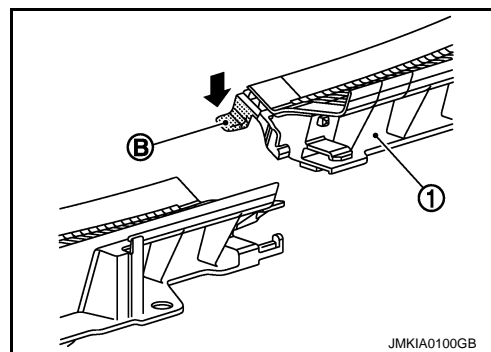
COWL TOP

< REMOVAL AND INSTALLATION >

2. Remove front wiper arm (LH/RH) from vehicle. Refer to [WW-100. "Removal and Installation"](#).
3. Remove battery cover and brake master cylinder cover.
4. Remove hoodledge cover mounting clips and then remove hoodledge cover (LH/RH) and cowl top cover seal (LH/RH).
5. Remove cowl top seal.
6. Remove cowl top cover mounting clips.
7. Plastic pawl (A) is pull up and cowl top cover RH (2) is removed ahead of vehicles.



8. Plastic pawl (B) is push down and cowl top cover LH (1) is removed ahead of vehicles.

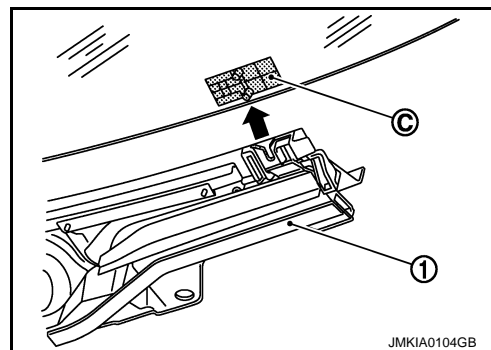


9. Remove the following parts after removing cowl top cover.
 - Front fender cover (LH/RH).
 - EPT sealer.

INSTALLATION

Note the following, and install in the reverse order of removal.

- Install cowl top cover LH (1) with (C) (pin from front windshield glass) aligned with concave part.

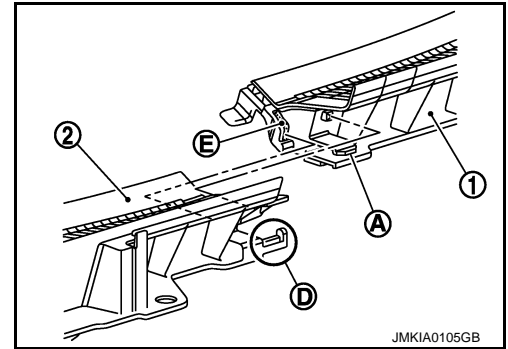


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COWL TOP

< REMOVAL AND INSTALLATION >

- Slide the pawl while aligning with the concave part of (E).
- Engage the joint of plastic pawl of (A) with (D), and then assemble cowl top covers LH (1) and RH (2).



CAUTION:

After installing, perform adjustment of wiper arm. Refer to [WW-101. "Adjustment"](#).

FENDER PROTECTOR

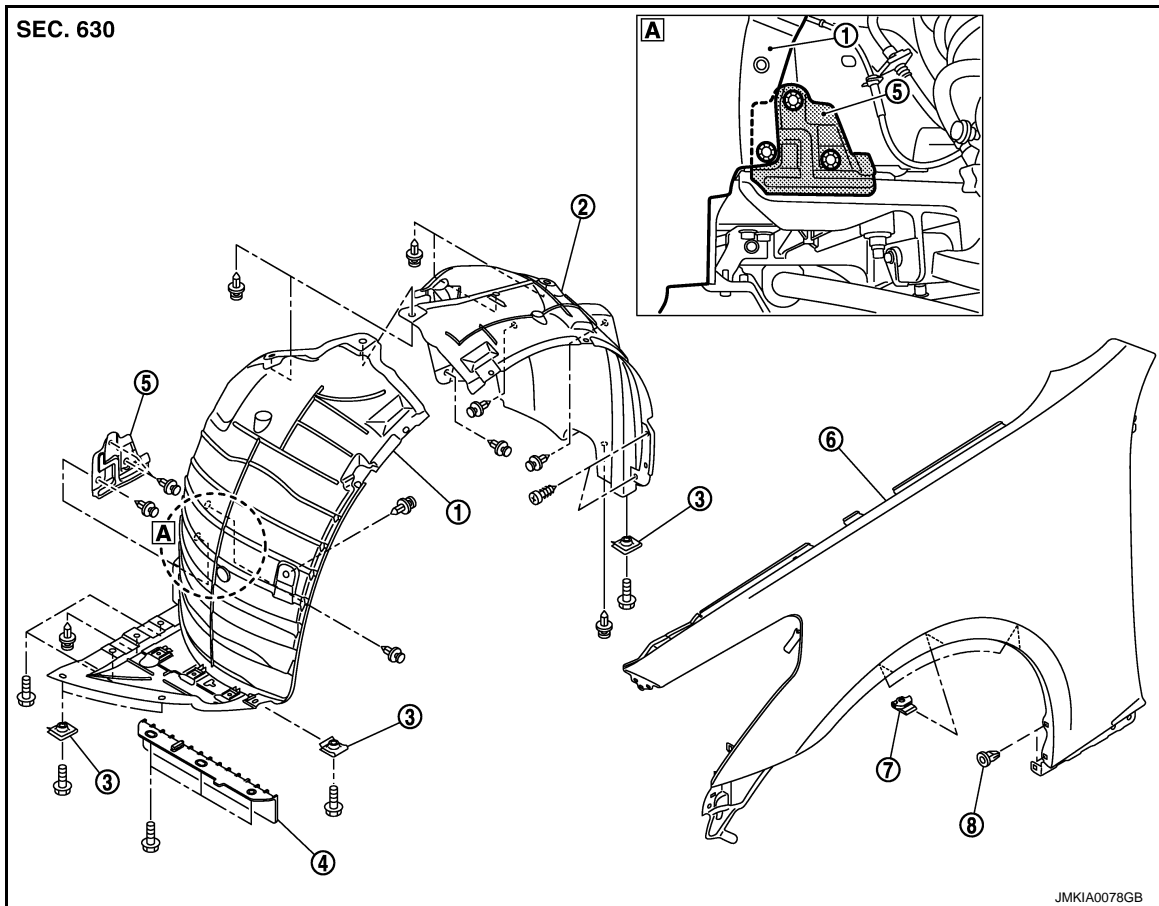
< REMOVAL AND INSTALLATION >

FENDER PROTECTOR

FENDER PROTECTOR

FENDER PROTECTOR : Exploded View

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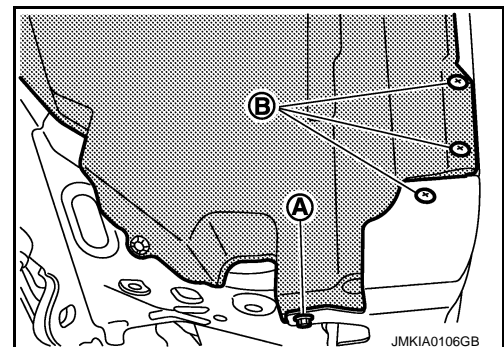
- | | | |
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| 1. Fender protector (front) | 2. Fender protector (rear) | 3. U-nut |
| 4. Fairing | 5. Splash guard | 6. Front fender |
| 7. Fender clip | 8. Grommet | |

FENDER PROTECTOR : Removal and Installation

INFOID:000000010989244

REMOVAL

1. Remove bolt (A) of fender protector (rear) rear end.
2. Remove screws (B) of fender protector (rear) located center mud guard and front fender.

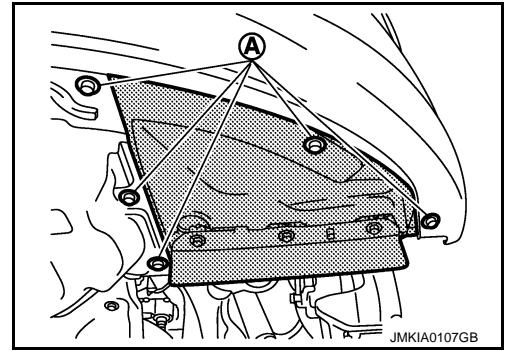


3. Remove clips of fender protector (rear).
4. Remove fender clip from wheelhouse arches, and then remove fender protector (rear) from wheelhouse.

FENDER PROTECTOR

< REMOVAL AND INSTALLATION >

5. Remove bolts (A) of fender protector (front) located engine under cover and front bumper.



6. Remove fender protector (front) mounting clips.
7. Remove fender clip from wheelhouse arches, and then remove fender protector (front) from wheel house.
8. Remove the following parts after removing front fender protector.
 - Air guide
 - Fender clip

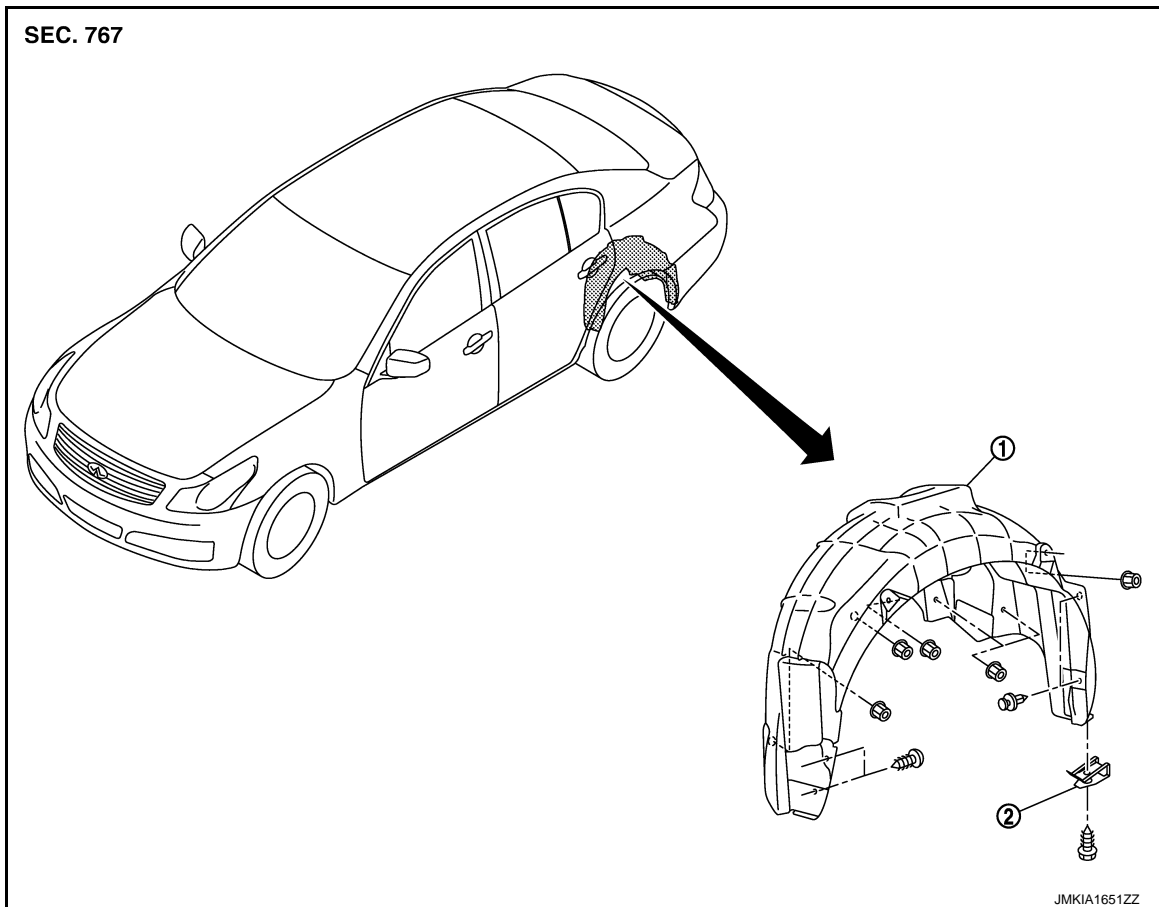
INSTALLATION

Install in the reverse order of removal.

REAR WHEEL HOUSE PROTECTOR

REAR WHEEL HOUSE PROTECTOR : Exploded View

INFOID:000000010989245



1. Rear wheelhouse protector
2. Spring nut

REAR WHEEL HOUSE PROTECTOR : Removal and Installation

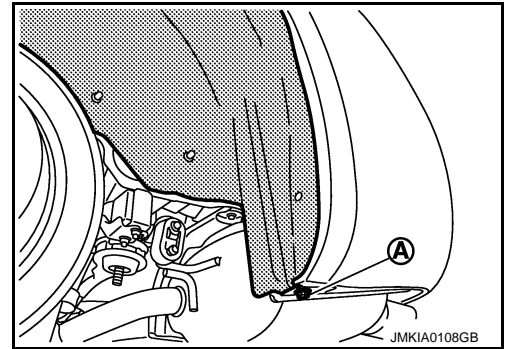
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REMOVAL

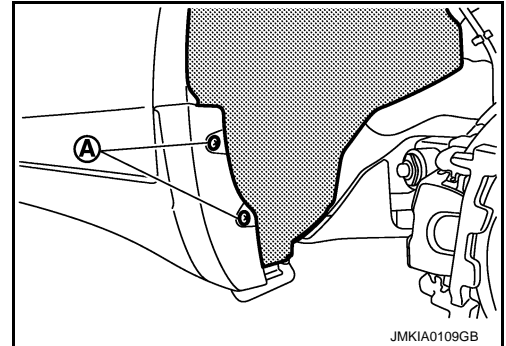
FENDER PROTECTOR

< REMOVAL AND INSTALLATION >

1. Remove bolt (A) of rear wheelhouse protector rear end.



2. Remove screws (A) of rear wheelhouse protector located center mud guard.



3. Remove rear wheelhouse protector mounting nuts and then remove rear wheelhouse protector.

INSTALLATION

Install in the reverse order of removal.

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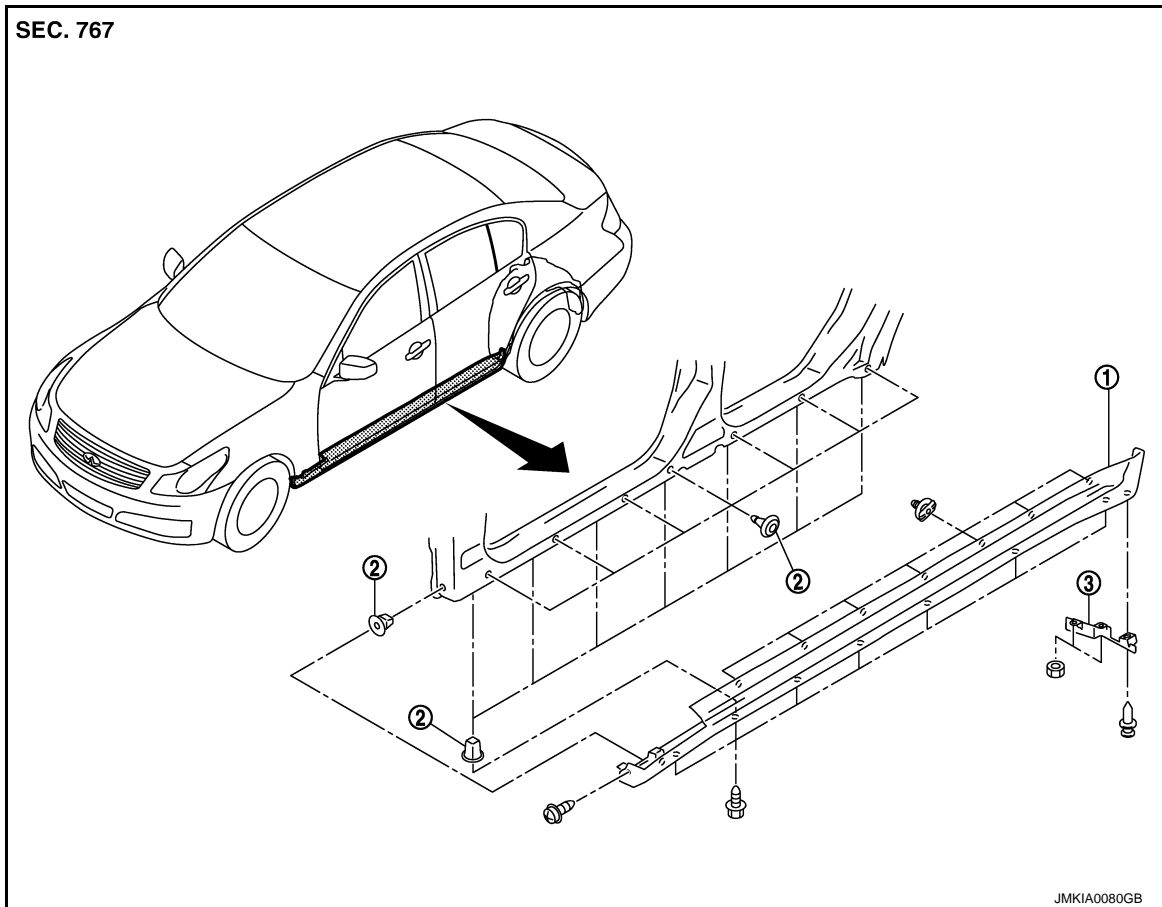
CENTER MUD GUARD

< REMOVAL AND INSTALLATION >

CENTER MUD GUARD

Exploded View

INFOID:000000010989247



1. Center mud guard

2. Grommet

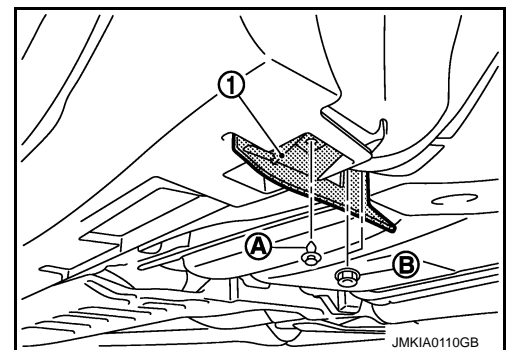
3. Wind deflector

Removal and Installation

INFOID:000000010989248

REMOVAL

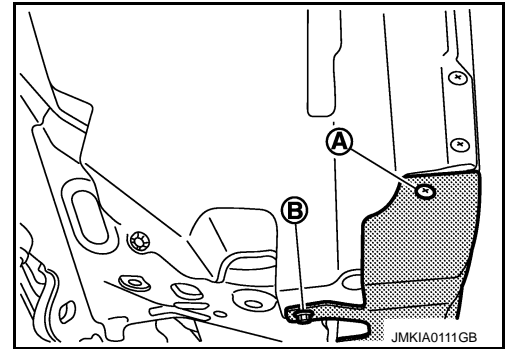
1. Remove wind deflector mounting clip (A) and nuts (B), and then remove wind deflector (1).



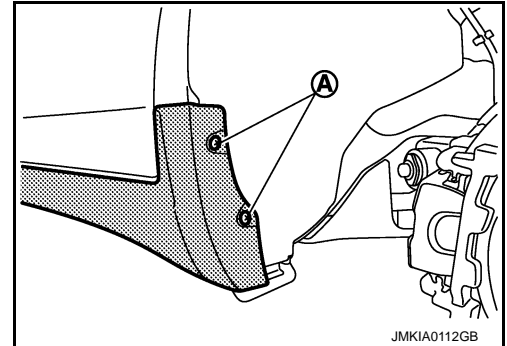
CENTER MUD GUARD

< REMOVAL AND INSTALLATION >

2. Remove screw (A) and bolt (B) of center mud guard front end.



3. Remove screws (A) of center mud guard rear end.



4. Remove screws of center mud guard underside.
5. Fully open front door and rear door.
6. Remove clips from back of center mud guard using remover tool.
7. Remove center mud guard from body side.

INSTALLATION

Install in the reverse order of removal.

CAUTION:

When installing center mud guard, check that clips are securely fitted in panel holes on body, and then press them in.

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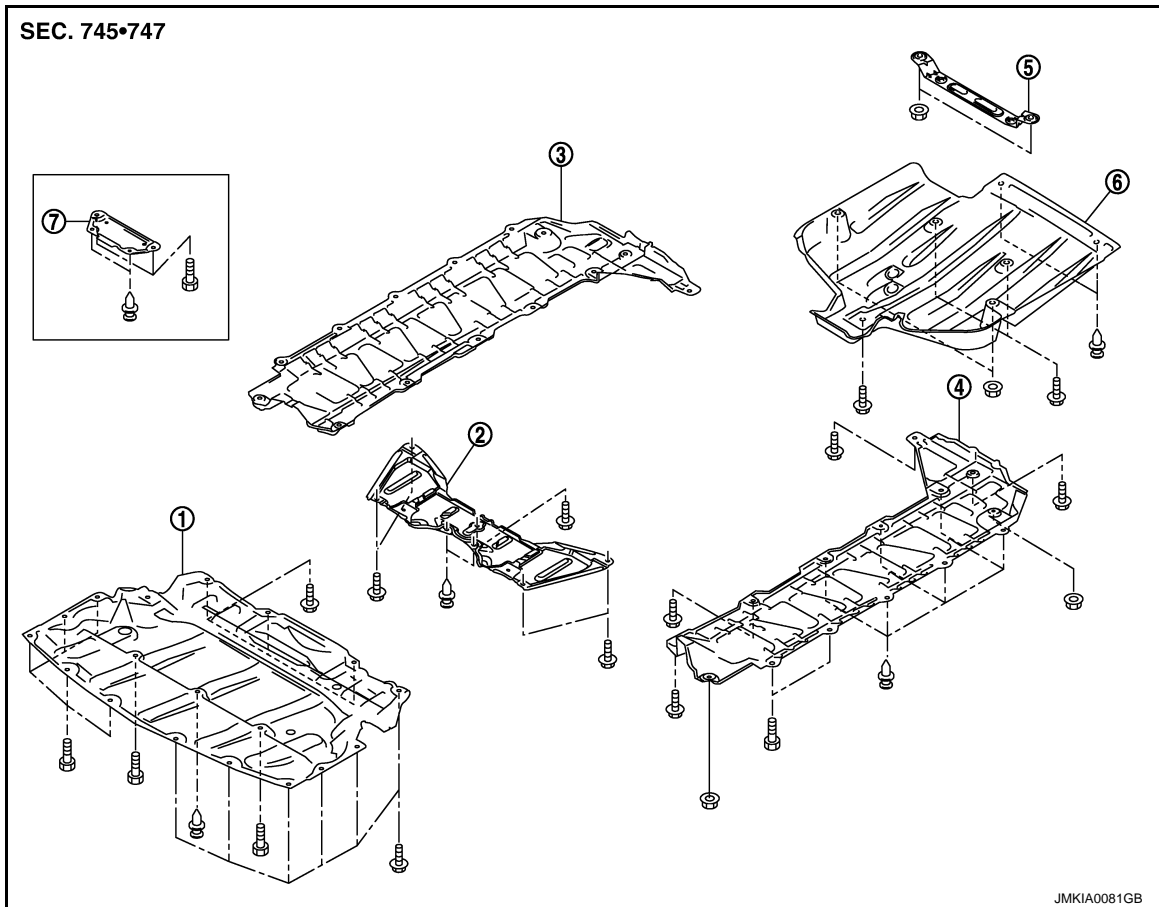
FLOOR SIDE FAIRING

< REMOVAL AND INSTALLATION >

FLOOR SIDE FAIRING

Exploded View

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|-----------------------------------|-----------------------------------|---------------------------|
| 1. Engine lower cover | 2. Front under cover (AWD models) | 3. Floor under cover (RH) |
| 4. Floor under cover (LH) | 5. Rear diffuser bracket | 6. Rear diffuser |
| 7. Front under cover (2WD models) | | |

Removal and Installation

INFOID:000000010989250

REMOVAL

ENGINE LOWER COVER

1. Remove engine lower cover mounting clip.
2. Remove engine lower cover mounting bolts with power tool.
3. Remove front under cover.

FLOOR UNDER COVER (LH/RH)

1. Remove floor under cover mounting clips.
2. Remove floor under cover mounting bolts and nuts with power tool.
3. Remove floor under cover.

REAR DIFFUSER

1. Remove rear diffuser mounting clips.
2. Remove rear diffuser mounting bolts and nuts with power tool.
3. Remove rear diffuser.

INSTALLATION

FLOOR SIDE FAIRING

< REMOVAL AND INSTALLATION >

Install in the reverse order of removal.

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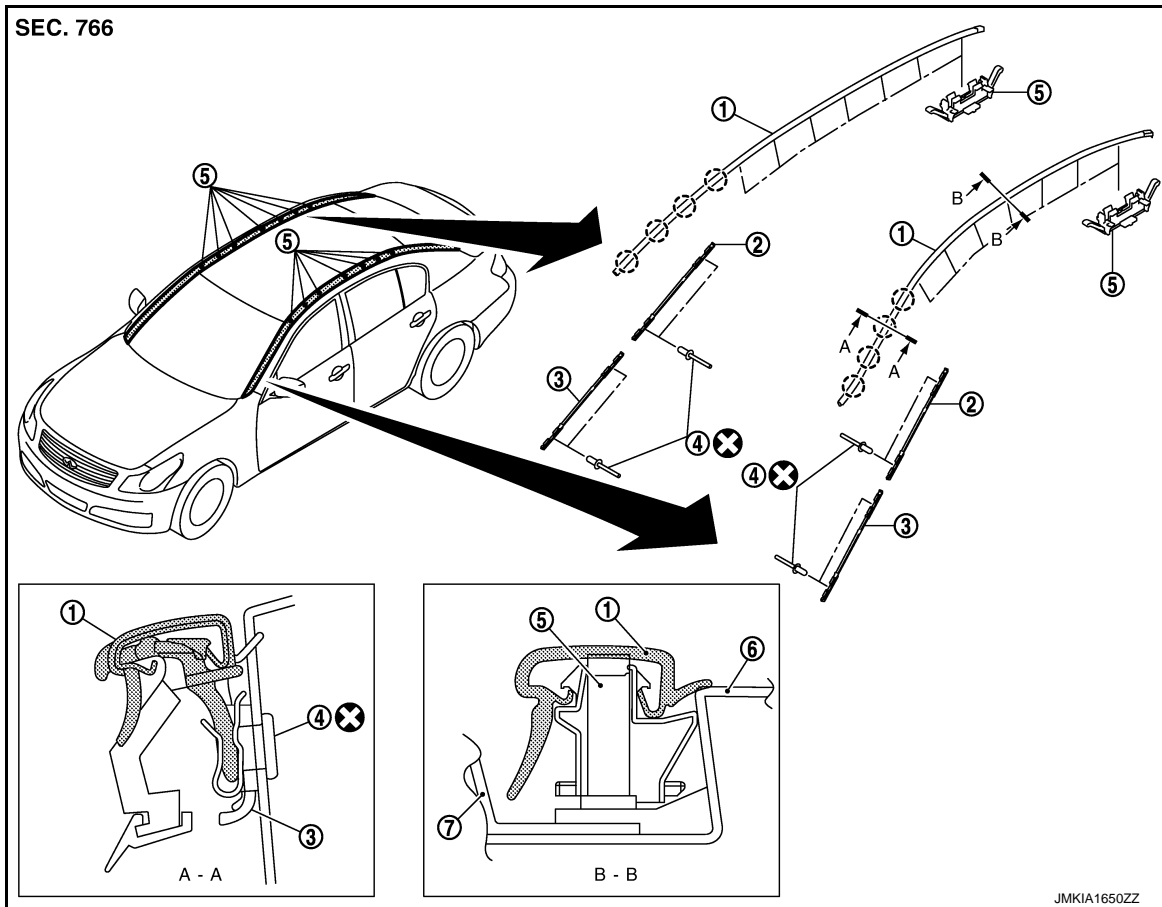
ROOF SIDE MOLDING

< REMOVAL AND INSTALLATION >

ROOF SIDE MOLDING

Exploded View

INFOID:000000010989251



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| 1. Roof side molding | 2. Molding fastener (upper) | 3. Molding fastener (lower) |
| 4. Rivet | 5. Roof side molding clip | 6. Body side panel |
| 7. Roof panel | | |

○ : Clip

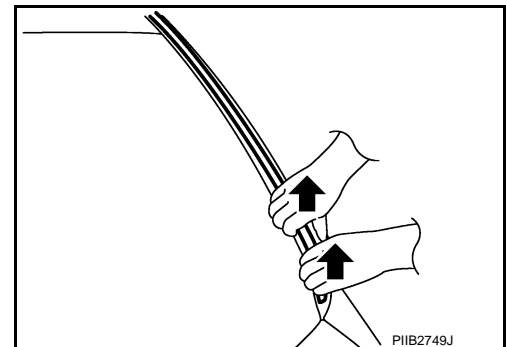
⊗ : Always replace after every disassembly.

Removal and Installation

INFOID:000000010989252

REMOVAL

1. Remove front fender cover (LH/RH). Refer to [EXT-24, "Exploded View"](#).
2. Disengage clips while pinching molding from roof rear end to front end.



INSTALLATION

Revision: 2014 June

EXT-34

2014 Q40

ROOF SIDE MOLDING

< REMOVAL AND INSTALLATION >

Install from roof side molding rear end to front end in this order after temporarily holding.

REMOVAL AND INSTALLATION OF ROOF SIDE MOLDING CLIP

Removal

1. Remove roof side molding.
2. Heat adhesive tape interface using a dryer, and then peel roof side molding clips (body side) using long nose pliers.

CAUTION:

Be careful not to damage the body.

Installation

1. Clean tape removed surface with a shop cloth soaked in white gasoline or IPA.
2. Use two-part epoxy adhesive.

Adhesive : 3M-weld DP-100 or equivalent

3. Apply adhesive evenly to clip tape surface.

Thickness : Approximately 0.5 mm (0.020 in)

4. Position applied parts to the proper location, and then sufficiently press-fit until the adhesive protrudes to tape side.

Press-fit limit : 19.6 N× 2 seconds×

5. Tape clips after press fit, and temporarily hold it for specified time based on the following.

5 to 10 °C (41 to 50 °F) : 1 hour or more

11 to 23 °C (52 to 73 °F) : 30 minutes or more

24 °C or more (75 °F or more) : 15 minutes or more

6. Install from roof side molding rear end to front end in this order after temporarily holding.

CAUTION:

- Use double-faced adhesive tape after hardening for clips.
- Securely insert molding rear end cap onto roof rear end cutout (installation standard).
- When installing roof side molding of windshield portion, check that molding fastener is securely inserted and then press in.
- Never wash the vehicle with in 24 hours so as to keep adhesive.

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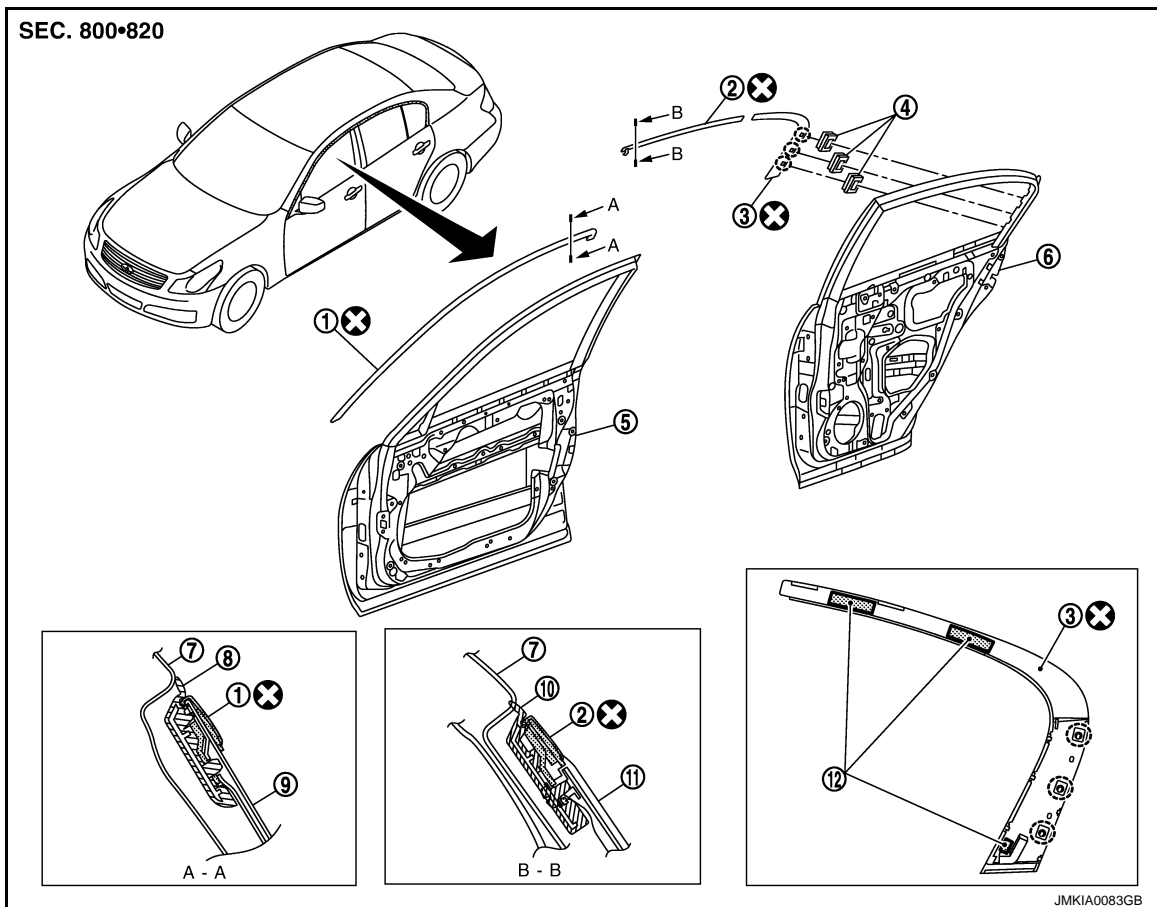
DOOR SASH MOLDING

< REMOVAL AND INSTALLATION >

DOOR SASH MOLDING

Exploded View

INFOID:000000010989253



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|-----------------------------|-----------------------------------|----------------------------------|
| 1. Front door sash molding | 2. Rear door sash molding (front) | 3. Rear door sash molding (rear) |
| 4. Molding clip | 5. Front door panel | 6. Rear door panel |
| 7. Body side outer panel | 8. Front door weather strip | 9. Front door sash |
| 10. Rear door weather strip | 11. Rear door sash | 12. Double-faced adhesive tape |

○ : Clip

⊗ : Always replace after every disassembly.

Removal and Installation

INFOID:000000010989254

FRONT DOOR SASH MOLDING

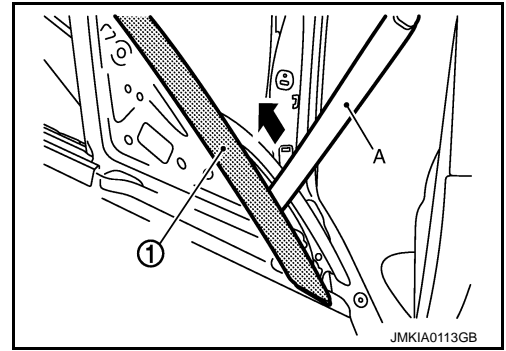
Removal

1. Remove door mirror assembly. Refer to [MIR-19, "DOOR MIRROR ASSEMBLY : Removal and Installation"](#).
2. Remove front door weather strip.
3. Release roof portion of glass run.

DOOR SASH MOLDING

< REMOVAL AND INSTALLATION >

4. Remove front door sash molding (1) connection between door panel and molding from glass run side, using a remover tool (A).
5. Remove front door sash molding.



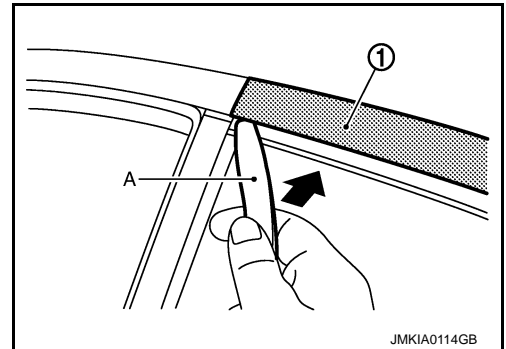
Installation

Install in the reverse order of removal.

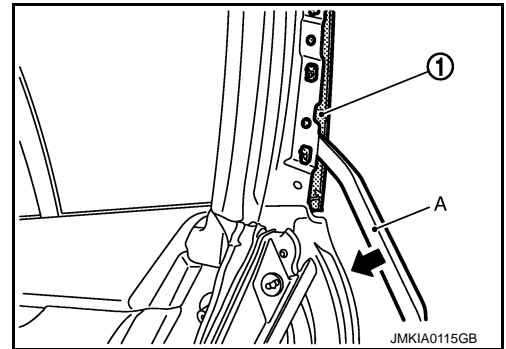
REAR DOOR SASH MOLDING

Removal

1. Remove rear door weather strip.
2. Release roof portion of glass run.
3. Remove rear door sash molding (1) connection between door panel and molding from glass run side, using a remover tool (A).
4. Remove rear door sash molding (front).



5. Release rear door sash molding connection between rear door panel and molding (1), using a remover tool (A), and take off double-faced adhesive tape.
6. Remove rear door sash molding (rear).



Installation

Install in the reverse order of removal.

CAUTION:

- Never let air between contact surfaces when installing.
- Never wash vehicle within 24 hours after installation.
- Never use a material for remover tool (A) which could damage door panel.

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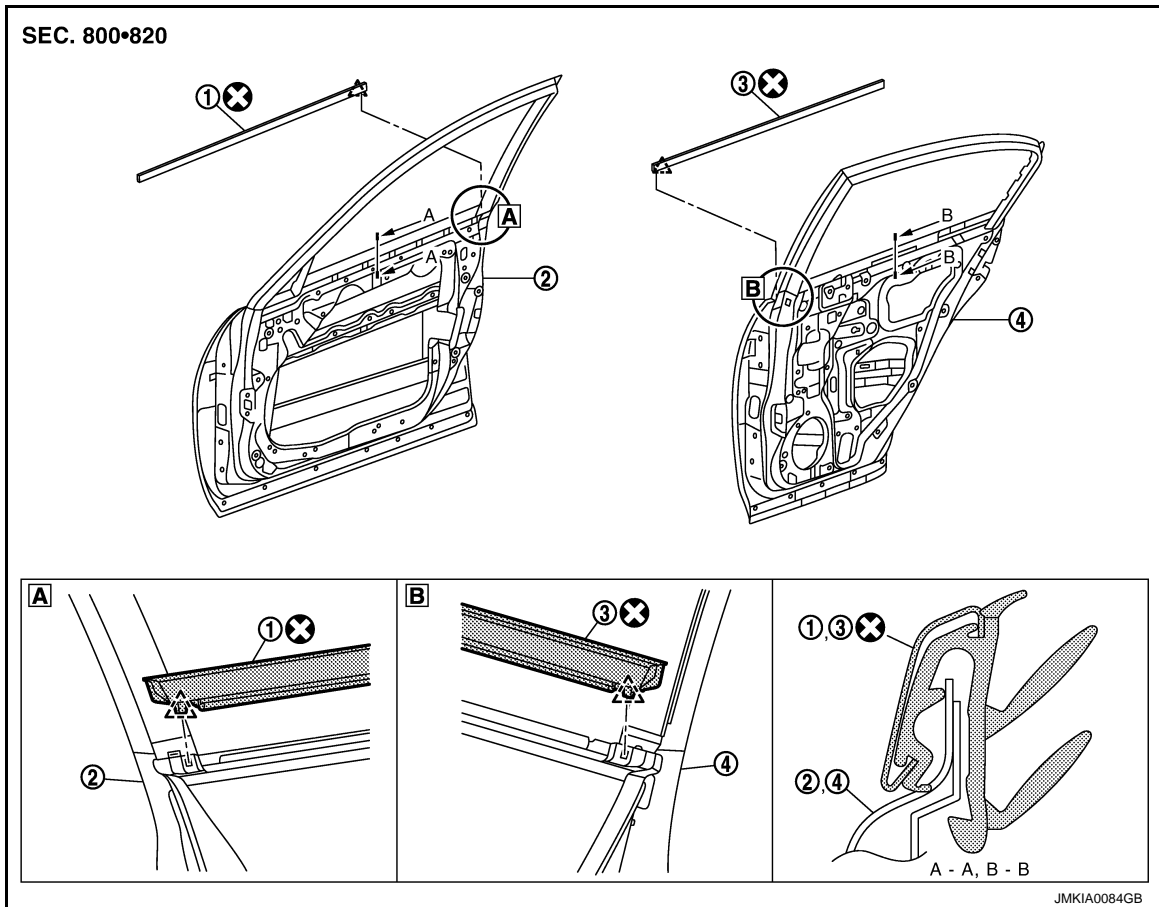
DOOR OUTSIDE MOLDING

< REMOVAL AND INSTALLATION >


DOOR OUTSIDE MOLDING


Exploded View

INFOID:000000010989255



- 1. Front door outside molding
- 2. Front door panel
- 3. Rear door outside molding
- 4. Rear door panel

 : Pawl

 : Always replace after every disassembly.

Removal and Installation

INFOID:000000010989256

REMOVAL

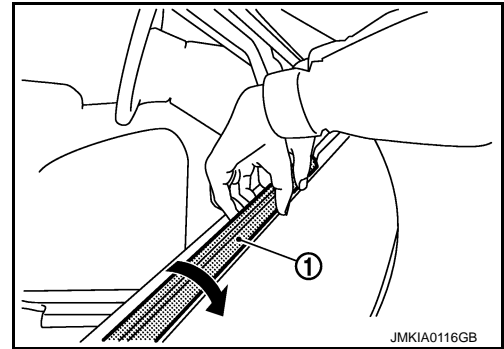
FRONT DOOR OUTSIDE MOLDING

1. Remove front door finisher. Refer to [INT-12, "Removal and Installation"](#).
2. Remove door mirror assembly. Refer to [MIR-19, "DOOR MIRROR ASSEMBLY : Removal and Installation"](#).

DOOR OUTSIDE MOLDING

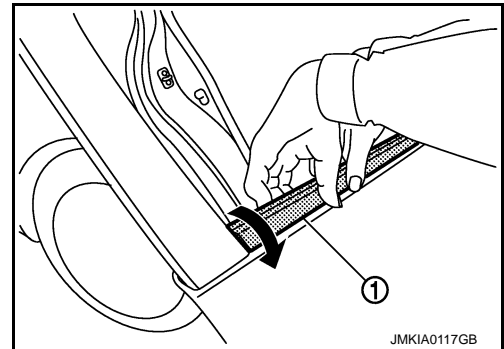
< REMOVAL AND INSTALLATION >

3. Twists and pull up to upper side, and then remove front door outside molding (1).



REAR DOOR OUTSIDE MOLDING

1. Remove rear door finisher. Refer to [INT-12. "Removal and Installation"](#).
2. Twists and pull up to upper side, and then remove rear door outside molding (1).



INSTALLATION

Install in the reverse order of removal.

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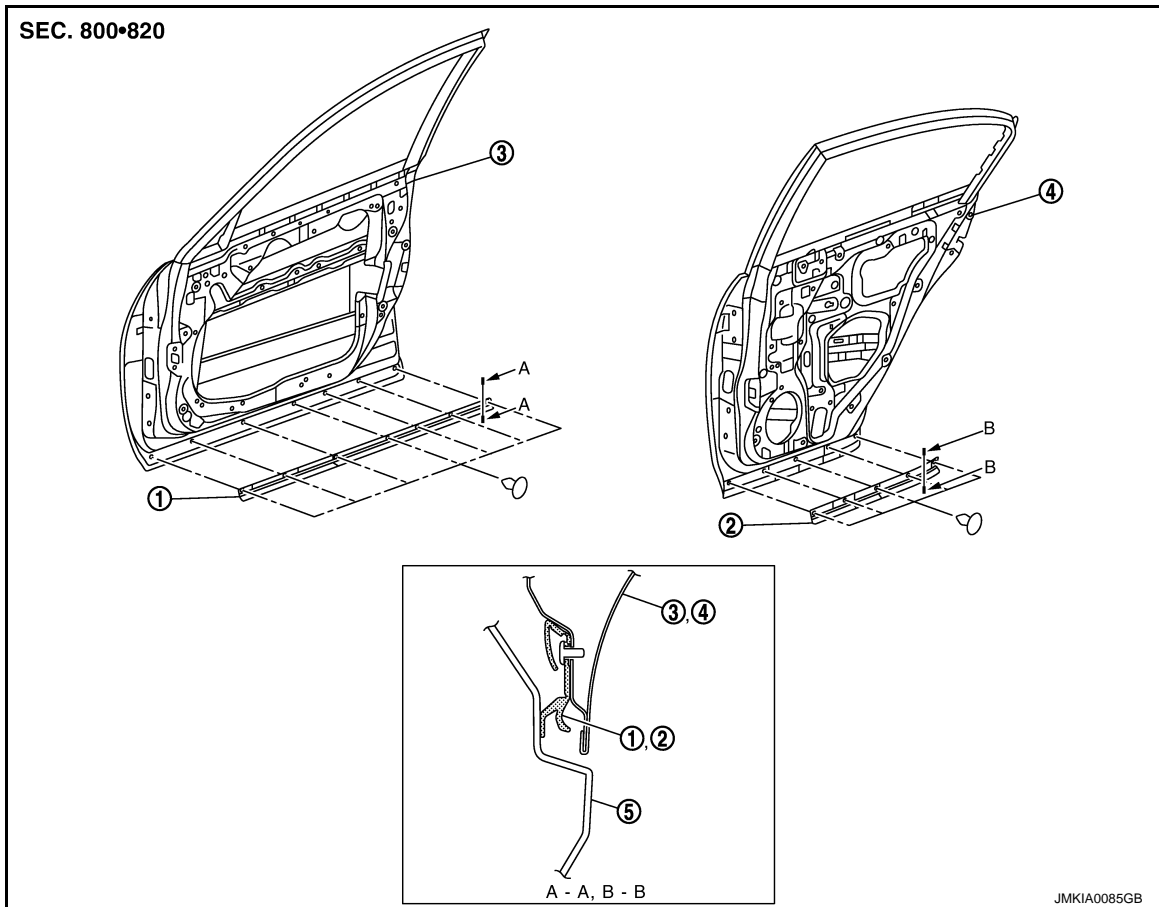
DOOR PARTING SEAL

< REMOVAL AND INSTALLATION >

DOOR PARTING SEAL

Exploded View

INFOID:000000010989257



- | | | |
|----------------------------|---------------------------|---------------------|
| 1. Front door parting seal | 2. Rear door parting seal | 3. Front door panel |
| 4. Rear door panel | 5. Center mud guard | |

Removal and Installation

INFOID:000000010989258

REMOVAL

FRONT DOOR PARTING SEAL

1. Fully open front door.
2. Remove front door parting seal mounting plastic clips.
3. Remove front door parting seal.

REAR DOOR PARTING SEAL

1. Fully open rear door.
2. Remove rear door parting seal mounting plastic clips.
3. Remove rear door parting seal.

INSTALLATION

Install in the reverse order of removal.

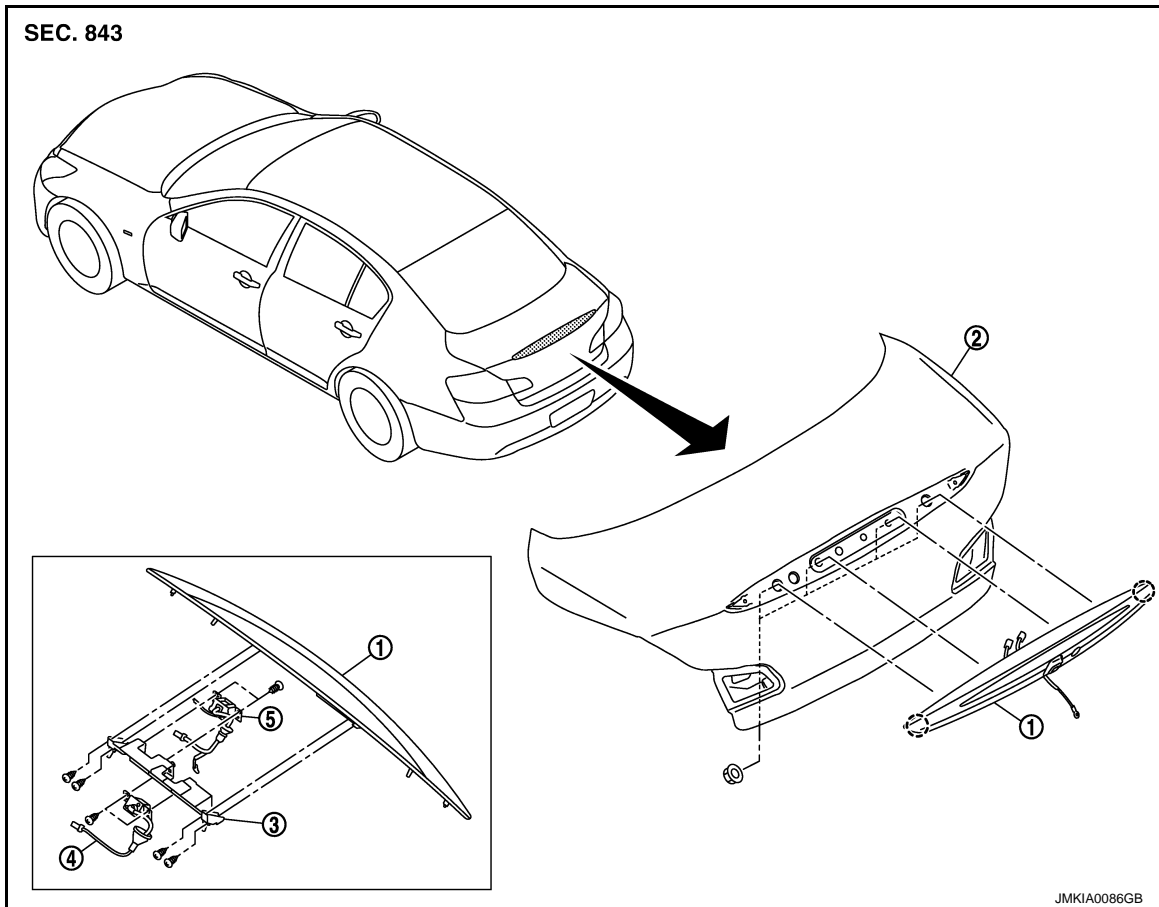
TRUNK LID FINISHER

< REMOVAL AND INSTALLATION >

TRUNK LID FINISHER

Exploded View

INFOID:000000010989259



- 1. Trunk lid finisher outer
- 2. Trunk lid panel
- 3. Inner bracket
- 4. Rear view camera assembly
- 5. Trunk opener switch assembly

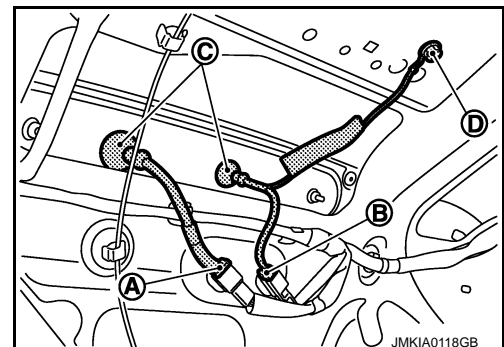
○ : Clip

Removal and Installation

INFOID:000000010989260

REMOVAL

1. Fully open trunk lid.
2. Remove trunk lid trim. Refer to [INT-32, "Removal and Installation"](#).
3. Disconnect rear view camera harness connector (A) and trunk opener request switch harness connector (B).
4. Remove harness grommet (C).
5. Remove bolt (D).

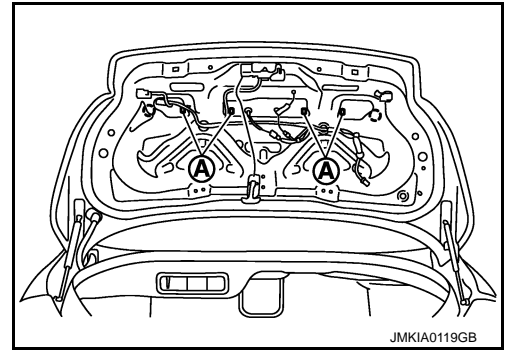


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
TRUNK LID FINISHER

< REMOVAL AND INSTALLATION >

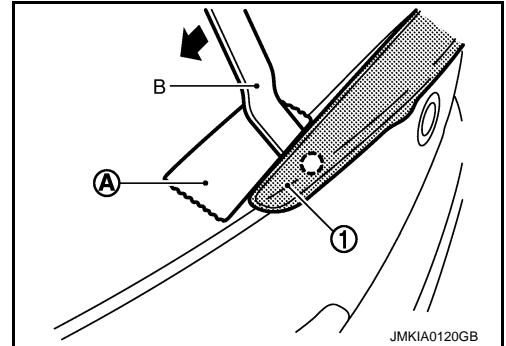
6. Remove trunk lid finisher outer mounting nuts (A).



7. Apply protection tape (A) around outer circumference of trunk lid finisher outer (1).
8. Remove trunk lid finisher outer, using remover tool (B).

 : Clip

CAUTION:
Be careful not to damage the body.



9. Remove the following parts after removing trunk lid finisher outer.
 - Rear view camera. Refer to [AV-268, "Removal and Installation"](#).
 - Trunk opener request switch. Refer to [DLK-263, "Removal and Installation"](#).

INSTALLATION

Install in the reverse order of removal.

CAUTION:
Install after cleaning adhesive parts of body side and back of finisher outer.

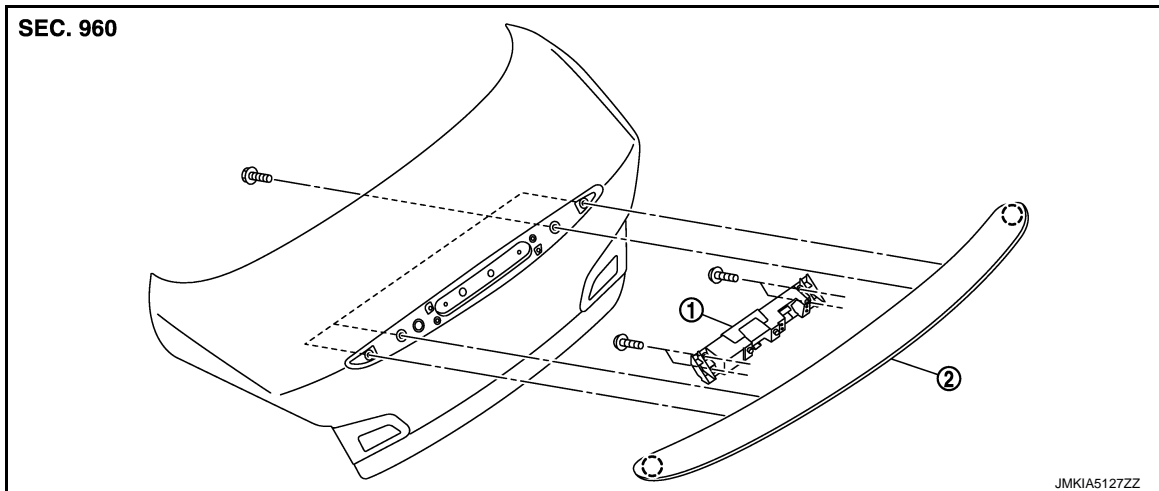
REAR SPOILER

< REMOVAL AND INSTALLATION >

REAR SPOILER

Exploded View

INFOID:000000010989261



1. Inner bracket

2. Rear spoiler

: Clip

Removal and Installation

INFOID:000000010989262

REMOVAL

1. Remove trunk lid trim. Refer to [INT-32. "Removal and Installation"](#).
2. Disconnect rear view camera and trunk lid opener switch harness connectors.
3. Remove rear spoiler mounting bolts.
4. Disengage rear spoiler mounting clips, and then remove rear spoiler.

INSTALLATION

Install in the reverse order of removal.

CAUTION:

Be careful not to damage the body.

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